

8560 Vehicle-Mount Computer

User Manual

November 12, 2002 Part No. 8000005.B



*ISO 9001 Certified
Quality Management System*



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TABLE OF CONTENTS

Approvals, Licensing & Safety Summary	vii
---	-----

Chapter 1: Introduction

1.1 About This Manual	3
1.2 Text Conventions	4
1.3 Product Features.	4
1.4 The 8560 Accessories	8

Chapter 2: Getting Started

2.1 Unpacking The Box	13
2.1.1 Item Checklist	13
2.1.2 Standard Features	14
2.1.3 Optional Features	15
2.2 Parts And Controls Of The 8560	16
2.2.1 The Front Of The Computer.	16
2.2.2 Side Buttons	17
2.2.3 Ports	18
2.3 Precautions	22
2.3.1 Important Safeguards	22
2.3.2 Handling Your 8560 Vehicle-Mount Computer	22
2.3.3 Using The Power Adaptor	22
2.4 Starting Up	23
2.5 Connecting Accessories	23

Chapter 3: Operating Information

3.1 Processor	27
3.2 Hard Disk Drive.	27
3.3 Memory	27
3.4 Touch Screen Display	28

Contents

3.4.1	TFT Monitor	28
3.4.2	Touch Screen	29
3.4.3	My-T-Soft On-Screen Keyboard.	29
3.4.4	Touch Right Onscreen Mouse	30
3.5	Ports	31
3.5.1	Port And PC Card Covers	32
3.5.2	Power.	33
3.5.3	Ethernet Port	34
3.5.4	Serial Ports (COM1/COM2).	34
3.5.5	Keyboard/Mouse Port	35
3.5.6	Multimedia Port	35
3.5.7	USB Ports	35
3.5.8	PC Card Slots.	36
3.5.9	Operating The 8560 Outdoor Environments.	36
3.6	Accessories.	37
3.6.1	External Keyboard	37
3.6.2	Mouse	37
3.6.3	Printer	37
3.6.4	Scanners	38
3.6.5	CD ROM Kit	38
3.6.6	USB Floppy Drive	38
3.6.7	Multimedia Cable	38
3.6.8	Mounting Options	39
3.6.9	Antennas	39
3.7	Installing Software	39
3.8	The BIOS Firmware	40
3.9	Typical Resource Allocation For Windows 98.	41
3.10	Backing Up Your 8560 Vehicle-Mount Computer.	42

Chapter 4: Installation

4.1	Mounting Accessories	47
4.1.1	8560 Mounting Brackets	47
4.1.2	Security Mounting Options	48
4.1.3	Standard Mounting Options	48
4.1.4	8560 With Keyboard Mounting Brackets	49
4.1.5	Pedestal Mounts	50

Contents

4.2	Installation50
4.2.1	Important Safeguards50
4.2.2	Handling Your 8560 Vehicle-Mount Computer51
4.2.3	Bracket Options51
4.2.4	Mounting The 856051
4.2.5	Installing Security Mount Options56
4.2.6	Installing Cables59
4.2.7	External Antennas59
4.2.8	Power Options60

Chapter 5: Maintenance

5.1	Maintenance67
5.1.1	Important Safeguards67
5.1.2	Handling Your 8560 Vehicle-Mount Computer67
5.2	Inspection67
5.3	Cleaning68
5.3.1	Display68
5.3.2	Housings68
5.3.3	Optional Keyboard68

Chapter 6: Troubleshooting

6.1	Introduction71
6.2	Preventive Measures71
6.3	Problems72
6.3.1	Display72
6.3.2	Hard Drive72
6.3.3	Optional Keyboard73
6.3.4	PCMCIA73
6.3.5	Power73
6.3.6	I/O Ports74
6.4	D: Install Partition74
6.5	Software Loading/Installation Procedure75
6.5.1	Computers Using Microsoft Windows 9875
6.5.2	Computers Using Microsoft Windows 200076

Chapter 7: Specifications

7.1	8560 Hardware Specifications	79
7.1.1	Physical.	79
7.1.2	Environmental Characteristics	79
7.1.3	Standard Display	80
7.1.4	Power Requirements	80
7.1.5	Standard Processor And Memory	80
7.2	PC Radio Cards	80
7.2.1	*Lucent/Agere WaveLAN IEEE 802.11b 2.4GHz DSSS (TRX7431)80	
7.2.2	*Cisco Air350 802.11b DS SS (TRX7441)	82
7.2.3	Network Interface	83
7.3	Standard Operating System	83
7.4	8560 External Keyboard Option	83
7.4.1	Industrial Ratings.	83
7.4.2	Physical.	83
7.4.3	Environmental	84
7.4.4	Power.	84
7.4.5	Cable	84
7.4.6	Compatibility.	84
7.4.7	Backlighting	84

Appendix A: Support Services And Worldwide Offices

A.1	Support ServicesA-1
A.1.1	Canada and USA: Technical Support and Repair Services .A-1	
A.1.2	International Support.A-1

Appendix B: The 8560 Keyboard

B.1	Keyboard FeaturesB-1
B.2	Keyboard Connection And MaintenanceB-2
B.3	Installing The KeyboardB-2
B.4	Function KeysB-4
B.4.1	Accessing The Embedded Numeric Keypad Functions . . .B-4	
B.4.2	Overview Of Windows 98 Function KeysB-4
B.4.3	Using The 12 Virtual Function Keys Under Windows. . . .B-4	

Contents

B.4.4	Macro Key	B-5
B.4.5	HulaPoint Pointing Device	B-5

Appendix C: Touch Screen Calibration

APPROVALS, LICENSING & SAFETY SUMMARY

Declaration Of Conformity

Product:	8560 Vehicle-Mount Computer
Application of Council Directive(s):	EMC Directive: 89/336/EEC Low Voltage Directive: 73/23/EEC
Conformity Declared to Standards:	EN 55022:1998, Class B EN 55024: 1998 EN 61000-4-2; ± 4 kV CD; ± 8 kV AD EN 61000-4-3; 3V/m, 80-1000 MHz, 80% AM (1kHz) EN 61000-4-4; 1kV on AC lines EN 61000-4-5; ± 2 kV Common; ± 1 kV Differential mode EN 61000-4-6; 3Vrms, 0.15-80 MHz, 1kHz 80% AM on AC EN 61000-4-11; Voltage dips and interruptions on AC
Manufacturer:	PSION TEKLOGIX INC. 2100 Meadowvale Boulevard Mississauga, Ontario, Canada L5N 7J9
Manufacturer's Address in the European Community:	PSION TEKLOGIX S.A. La Duranne; 135 Rue Rene Descartes; BP 421000 13591 Aix-En-Provence Cedex 3; France
Type of Equipment:	Information Technology Equipment
Equipment Class:	Commercial and Light Industrial

I the undersigned hereby declare that the equipment specified above conforms to the above directives and standards.

Manufacturer:	Hector Perez Director of Engineering Psion Teklogix Inc. Ontario April 23, 2002
Legal Representative	Dominique Binckly Vice President International Sales Psion Teklogix S.A. France April 23, 2002

Safety Summary

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

RF EXPOSURE REQUIREMENTS

To satisfy FCC RF exposure requirements for mobile transmitting devices, a separation distance of 20 cm or more should be maintained between the antenna of this device and persons during device operation. To ensure compliance, operation at closer than this distance is not recommended.

FOR USE IN CANADA (2412 - 2462 MHz)

This device requires a radio licence, unless it is installed totally within a building. (User shall obtain this licence from Industry Canada).

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Cisco End User License Agreement

EXHIBIT C

Minimum Terms And Conditions

1. Each end user license agreement shall contain terms that are legally sufficient to:
 - i. Authorize the end user to make one copy of the Driver Software for backup purposes only;
 - ii. Prohibit further copying and/or transfer of the software included in the Cisco Adapter or Driver Software;
 - iii. Prohibit reverse assembly, reverse compilation, or other translation of the software included in the Cisco Adapter or Driver Software or any portion thereof; and
 - iv. Prohibit export of the software included in the Cisco Adapter or Driver Software in violation of United States and other national laws.
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 - iv. The limitation of liabilities described in this section also apply to any third-party supplier of materials supplied to licensor. The limitations of liabilities of License and its third-party supplier are not cumulative. Such third-party supplier is an intended beneficiary of this section.

Safety Summary

- v. The software included in the Cisco Adapter and Driver Software was developed at private expense and that if licensed to the US government it is licensed only with restricted rights.
- vi. Cisco is an intended third party beneficiary of the agreement.
- vii. The software included in the Cisco Adapter and Driver Software and any related documentation constitutes the confidential information of licensor or its suppliers and cannot be disclosed to any third parties.



IMPORTANT SAFETY INSTRUCTIONS

DO NOT OPERATE IN AN EXPLOSIVE ATMOSPHERE

Operating Teklogix equipment where explosive gas is present may result in an explosion.

DO NOT OPEN ENCLOSURE

To avoid injury caused by high voltage, the equipment and enclosure should only be opened by qualified service personnel.

DO NOT HOLD ANTENNA

To avoid discomfort due to the local heating effect of Radio Frequency energy, do not touch the antenna when a computer is transmitting.

CONNECTION TO OUTDOOR ANTENNA

Outdoor antenna to be earthed in accordance with International Standard EN 50083-1 (1993), “Cabled Distribution Systems for Television and Sound Signals - Safety Requirements”.

FOR GERMANY

ANSCHLUß AN ANTENNENNANLAGEN

Außenantennennanlagen müssen nach nationalen Normen (z.B. DIN VDE 0855) geerdet werden.

INTRODUCTION

1

1.1 About This Manual	3
1.2 Text Conventions	4
1.3 Product Features	4
1.4 The 8560 Accessories	8

I.1 About This Manual

This manual provides information on the operation and features of the Teklogix 8560 Vehicle-Mount Computer.

Chapter 1: Introduction

The manual is introduced by a brief product and features overview, along with illustrative diagrams of the computer.

Chapter 2: Getting Started

reviews information on the standard and optional items for the 8560 Vehicle-Mount Computer and provides directions for setting up and starting the computer.

Chapter 3: Operating Information

presents information on the operating computer: processor, memory, user interfaces, ports and storage media.

Chapter 4: Installation

describes vehicle installation options and power connections.

Chapter 5: Maintenance

provides the inspection and cleaning recommendations for the preventative maintenance of the 8560 Vehicle-Mount Computer.

Chapter 6: Troubleshooting

assists in the recognition and correction of problems that you may encounter when operating the 8560.

Chapter 7: Specifications

details the physical, environmental, radio and various operating specifications for the computer.

Appendix A: Support Services And Worldwide Offices

presents information for technical support, contacts and the Psion Teklogix world wide web address.

Appendix B: The 8560 Keyboard

describes the features of the optional rugged backlit keyboard, and its installation and functions.

Appendix C: Touch Screen Calibration

describes the step-by-step procedures in Windows Pen Services to modify the touch screen sensitivity, response speed, double-click speed and calibration.

1.2 Text Conventions



Note: *Notes highlight additional helpful information.*



Important: *These statements provide particularly important instructions or additional information that is critical to the operation of the equipment.*



Warning: *These statements provide critical information that may prevent physical injury, equipment damage or data loss.*

1.3 Product Features

The 8560 Vehicle-Mount Computer is a powerful, rugged, high-performance commercial computer. The 8560 is spill, dust, and dirt-proof to effectively handle the industrial conditions found in manufacturing, warehousing, distribution and intermodel operations. The computer can be conveniently mounted on forklift trucks, carts, vehicles and transtainers. It can also be mounted at fixed locations adjacent to cross-dock doors or manufacturing stations. For detailed information on installation options, refer to **Chapter 4: Installation**.

The 8560 Vehicle-Mount Computer features a number of input choices, including a touch screen that is compatible with Windows 98, 2000 and XP, My-T-Soft and other leading pen-based software programs. The two PCMCIA card slots and various connectors allow you to extend the capabilities of the 8560 by adding a variety of accessories such as an external keyboard, scanners, disk drives, radio cards, modems, LAN cards, etc. The 8560 includes 802.11b 2.4 GHz RF compatibility that provides seamless integration with the Teklogix wireless backbone and terminals, ensuring uninterrupted roaming capabilities.

With the features listed below, the 8560 provides mobile workers with user-friendly versatility and functionality. For a detailed list of the 8560 standard and optional features, please refer to *Chapter 2: Getting Started*.

- Intel Mobile Pentium 266 MHz MMX processor.
- 128 MB SODIMM (144-pin SDRAM PC100) standard. (256 MB upgrade available.)
- 512KB SRAM/L2 memory cache.
- 20 GB hard drive (IBM Travelstar) standard.
- 26.4 cm (10.4"), 800 x 600 SVGA colour display (300 NIT).
- 120 degree viewing angle display.
- High transparency, resistive digitizer with hardened glass.
- Lucent 802.11b 2.4 GHz Direct Sequence Spread Spectrum radio.
- Cisco Air350 802.11b Direct Sequence Spread Spectrum radio.
- SoundBlaster 16-compatible, internal buzzer.
- ATI RAGE Mobility with 4 MB video RAM.
- Windows 98 operating system standard. (Windows 2000, XP options are available).
- standard external ports:
 - 2 Serial Ports RS 232C (COM 1 – 2,,up to 115 k/s)
 - 2 USB 1.1A
 - 1 Ethernet 10/100-TP,RJ45
 - 1 Mouse/Keyboard port (PS/2 protocol on DB9 female)
 - 1 Multimedia (MIC, CD in and line-out stereo – DB9 female)
- expansion slots:
 - 2 type II or 1 type III (PCMCIA 2.1)

Super VGA
TFT Display
Touch Screen

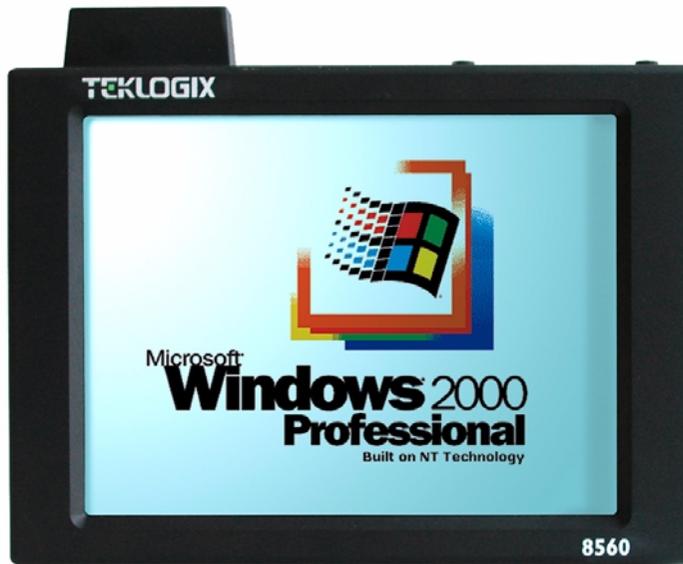


Figure I.1 8560 Front



Figure I.2 8560 Right Side: Power/Dimmer Buttons

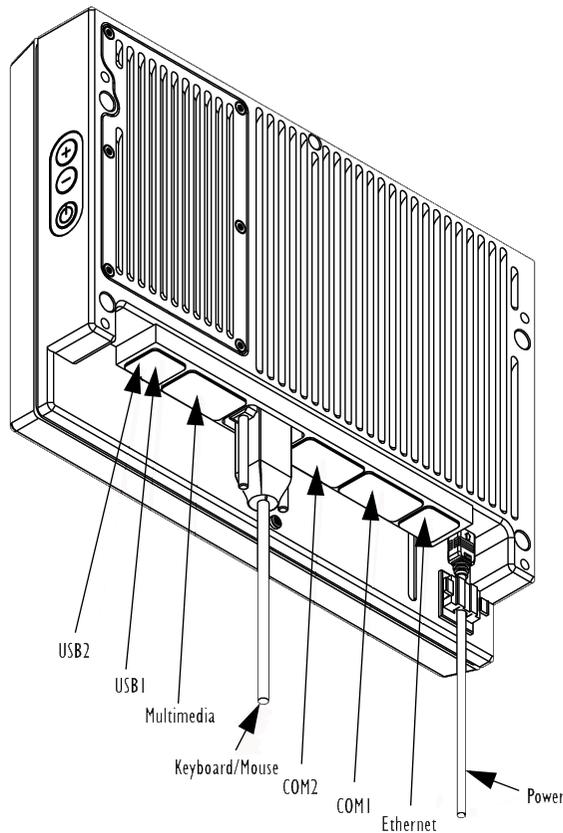
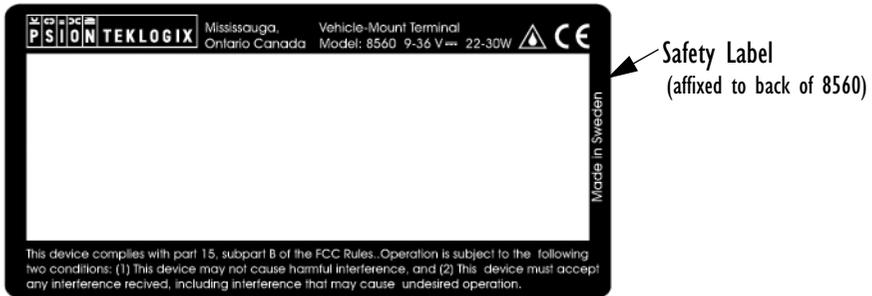


Figure 1.3 Back Of 8560: Ports And Safety Label

1.4 The 8560 Accessories

The 8560 Vehicle-Mount Computer supports a wide range of peripheral accessories: keyboard, CD ROM Kit, USB Floppy, scanners, and any standard serial or USB peripherals. The following is a list of accessories with part numbers. For detailed information, refer to **Chapter 3: Operating Information**.

Peripheral Accessories

- External Keyboard: DB9 backlit unit. PN 31612
- External Keyboard: PS/2 backlit unit. PN 31612-001
- Keyboard/Mouse Cable PN 31617
DB9 male at one end, and 2 PS/2 connectors at the other.
- PowerScan decoded scanners: Standard Range PN 7666-1251
Long Range PN 7666-2251
Extra Long Range PN 7666-3251
High Density PN 7666-5251
- CD ROM Kit PN 31340
- USB Floppy Drive, bootable PN 31627



Warning: *The USB and ethernet ports are not designed for typical end user applications and installations. These ports are designed to be used for maintenance and setup purposes only. They should only be used for temporary service connections required for file transfers, set up, configuration, etc.*

- Multimedia Cable PN 31618
- Nyogel Connector Lubricant PN 95146
- RAM Handle PN 1000419

Mounting Options

- 8560 Dual Ball and Socket Mounting Kit PN 1000506
- 8560 & Keyboard Dual Ball and Socket Mounting Kit PN 1000505
- 8560 Mounting Bracket to Ball Mount or Pedestal Mount PN 1000360
- 8560 Keyboard Bracket PN 31596
- 3" Clamp Base for Universal Dual Ball and Socket Mount PN 31625
- 4" Clamp Base for Universal Dual Ball and Socket Mount PN 31625-001
- Universal Dual Ball and Socket Mount PN 31623

Pedestal Mounts

- 12" Pedestal mount PN 30921-100
- 14" Pedestal Mount PN 30921
- 16" Pedestal Mount PN 30921-200
- 20" Pedestal Mount PN 30921-300

Quick-Release Brackets

- 8560 Quick-Release Bracket PN 1000507
- Keyboard Quick-Release Bracket PN 30876-401
- Cantilevered Horizontal Mounting Structure PN 17293
- Full-width Horizontal Mounting Structure PN 17280

Security Clamps

- Kit, 8560 Security For Cradle PN 1000304
- Kit, 8560 Security For Dual Ball Pedestal PN 1000398
- Kit, 8560 Quick Release Mount (*designed to replace an existing, already installed quick release mount*) PN 1000509
- RAM Dual Security Clamp - left hand PN 1000301-001
- RAM Dual Security Clamp - right hand PN 1000302-001
- Security Cradle Mounting Plate PN 1000303
- Instruction, Dual Ball Security Bracket PN 1000720
- Gasket, Dual Ball Security PN 1000417
- Instruction Dual Ball and Keyboard Security Bracket PN 1000721

Antennas

- 2.4 GHz Magmount Antenna, PN 97583
- 2.4 GHz 2 DBI Omni Articulating Antenna, PN 96302

Power Options

- DC/DC Pre-Regulator 10-55 volts range, use for 12 volt nom. trucks that require isolation PN 19893-400
- DC/DC Pre-Regulator* 55- 90 volts PN 19893
- Active Transient Filter Power Supply* 15-55 volts PN 19893-600
- Transient Suppressor PN 19893-500
- AC Power Supply PN 19894
- Extension Power Cable PN 13985
- Cart Battery and 8871 Cart Battery Charger Model# 8870

*Required on forklift trucks.

GETTING STARTED

2

2.1	Unpacking The Box	13
2.1.1	Item Checklist	13
2.1.2	Standard Features	14
2.1.3	Optional Features	15
2.2	Parts And Controls Of The 8560	16
2.2.1	The Front Of The Computer	16
2.2.1.1	Display/Touch Screen.	16
2.2.2	Side Buttons	17
2.2.2.1	Power Button	17
2.2.2.2	Dimmer Buttons	17
2.2.3	Ports	18
2.3	Precautions	22
2.3.1	Important Safeguards	22
2.2.3.1	PCMCIA Card Slots	19
2.2.3.2	Power Connector	20
2.2.3.3	Ethernet Port	20
2.2.3.4	COM1 and COM2 Ports	20
2.2.3.5	Keyboard/Mouse Connector	21
2.2.3.6	Multimedia Port.	21
2.2.3.7	USB Ports.	21
2.2.3.8	Mounting Holes.	21
2.3.2	Handling Your 8560 Vehicle-Mount Computer	22
2.3.3	Using The Power Adaptor	22
2.4	Starting Up	23
2.5	Connecting Accessories	23

2.1 Unpacking The Box

It is important that you take time to read this chapter thoroughly, familiarizing yourself with the operation and use of your Teklogix 8560 Vehicle-Mount Computer.

2.1.1 Item Checklist

Check to make sure that the following items* were shipped with your 8560 Vehicle-Mount Computer:

- The Teklogix 8560 Vehicle-Mount Computer.
- Power Cable PN 31619 (attached to the 8560).
- One of: AC/DC Power Convertor, Vehicle Pre-regulator, or Power Cable PN 13985, as ordered:
 - AC/DC Power Convertor (with power cord) for using your 8560 Vehicle-Mount Computer in fixed locations.
 - DC/DC (12V nom, 15-55 or 55-90 volt) Pre-regulator (with Power Cable PN 13985) for use with 8560 Vehicle-Mount Computers installed in vehicles.
 - Power Cable PN 13985 for use in simple 12 volt installations, where vehicle has a negative ground power system.



Note: *Most electric-powered vehicles have isolated grounds that will require the use of the DC/DC pre-regulators (see above).*

- Teklogix 8560 Vehicle-Mount Computer User Manual.
- Documentation and licenses for installed software.
- Teklogix stylus.
- Optional accessories, as ordered.

* Refer to the packing slip for an exact list of items shipped.

The above list contains the standard items that should be shipped with every 8560 Vehicle-Mount Computer. If any of the above items are missing or damaged, contact your local Pision Teklogix office. For a listing of worldwide offices, refer to Appendix A: “Support Services And Worldwide Offices”.

For a list of the standard features of your 8560 Vehicle-Mount Computer, refer to Table 2.1 on page 14. Optional features and accessories are listed in Table 2.2 on page 15, and in the Part Numbers list on page 8.

2.1.2 Standard Features

FEATURE	DESCRIPTION
8560 Computer Casing	Rugged, IP64 sealed computer. 27.9 cm (w) x 20 cm (h) x 6.3 cm (d) (11 x 7.9 x 2.5 inches), 3 kg (6.6 lb.).
Processor	Intel Mobile Pentium 266MMX.
Operating System	<ul style="list-style-type: none"> Windows 98 (English). Phoenix IBM PC/AT “Plug and Play” compatible BIOS.
Display	TFT screen, 26.4 cm (10.4”) SVGA, (800x600 pixels/256k colours, 120° viewing angle, 300 NIT brightness).
Digitizer/Digitizing Device	High-transparency resistive digitizer with hardened glass.
Graphic Controller	ATI RAGE Mobility-M; integrated LCD-VGA controller with 4 MB Video RAM.
Hard Disk Drive	IBM Travelstar internal 20 GB hard disk.
RAM Memory	128 MB SODIMM (144 pin SDRAM PC100).
Cache	512 KB Pipelined-burst SRAM/L2 memory cache.
Chipset	Ali M1541 Aladdin V AGPset.
PC Card Compartments (PCMCIA 2.1)	Two PCMCIA ports: <ul style="list-style-type: none"> Port 1: for Type II PC cards, or one Type III card. Port 2: for Type II PC cards. One port is dedicated to the Type II PC card 802.11b radio.
Audio	PCI audio drive, SoundBlaster 16 compatible, internal buzzer.
Software Programs	My-T-Soft on-screen keyboard (English only).
External I/O Ports	Expansion port for attachment of: <ul style="list-style-type: none"> PS/2 mouse/keyboard. Serial RS-232 (two ports: COM 1-2, up to 115 k/s). Multi-media port (Audio In, Audio Out, and MIC In (D-sub 9-pin)). USB 1.1A (two ports). 10Base-T/100Base-T Ethernet (RJ-45).
Power	Requires DC voltage 9V to 36V. (5W stand-by/20W operating, max 32W)
Clock/Calendar	On-board clock/calendar with battery backup.
Environment	See detailed information in <i>Chapter 7: Specifications</i> .

Table 2.1 The 8560 Vehicle-Mount Computer Standard Features

2.1.3 Optional Features

OPTION	DESCRIPTION
Scanners	PowerScan decoded tethered scanners.
Operating System	The following operating systems are also available: <ul style="list-style-type: none"> • WIN2000 (NT-5): English • Windows XP Additional languages (WIN98 2nd Edition, WIN2000 and XP): Chinese simplified / French / German / Spanish
Keyboard	External backlit IBM PC/AT-compatible keyboard (Nema 4). PS/2 or DB-9 pin connector.
Keyboard/Mouse Cable	DB9 male at one end, and 2 PS/2 connectors at the other.
Multimedia Cable	To attach media peripheral accessories.
Processor	Intel Mobile Pentium 266 MHz MMX processor.
Diskette Drive	External USB 1.44-MB bootable floppy drive.
CD ROM kit	External CD ROM drive.
Mounting Options	Mounting options for vehicle and fixed locations are described in <i>Chapter 4: Installation.</i>
Radio	Lucent/Agere 802.11b Direct Sequence PC card radio.
Antennas	<ul style="list-style-type: none"> • 2.4 GHz Magmount Antenna (includes 8560 metal dome with antenna cable to radio card). • 2.4 GHz 2 DBI Omni Articulating Antenna (includes 8560 metal dome with antenna cable to radio card).
Power Options	<ul style="list-style-type: none"> • DC/DC 15-55VDC Active Filter Pre-Regulator. • DC/DC 10-55 volts Pre-Regulator. • DC/DC Pre-Regulator (55 - 90 volts). • Active Transient Suppressor Power Supply • Transient Suppressor. • AC/DC convertor. • Power Extension Cord. • Cart Battery and Cart Battery Charger.
<i>Note: For a listing of Part Numbers for these accessories, please refer to page 8.</i>	

Table 2.2 The 8560 Vehicle-Mount Computer Optional Features

2.2 Parts And Controls Of The 8560

2.2.1 The Front Of The Computer



Figure 2.1 8560

2.2.1.1 Display/Touch Screen

The 10.4 inch high resolution colour display incorporates a backlit touch screen. The standard resolution for the 8560 is 800 x 600. The display has a 120 degree viewing angle and a backlight which is 0-100% dimmable, using the two buttons located on the side of the computer (see page 17).

The touch screen is factory-mounted and uses a PS/2 port. Any passive pen or non-electronic pointing device may be used (including fingertip).



Warning: *Do not use sharp objects, such as regular pens, pencils, tools, etc., on the touch screen as they may damage its surface and impair display visibility, or cause it to be inoperable.*

If you don't have an external keyboard, use the comprehensive My-T-Soft on-screen keyboard program installed on your computer. For a description of the program and start-up instructions, please refer to page 29.

2.2.2 Side Buttons

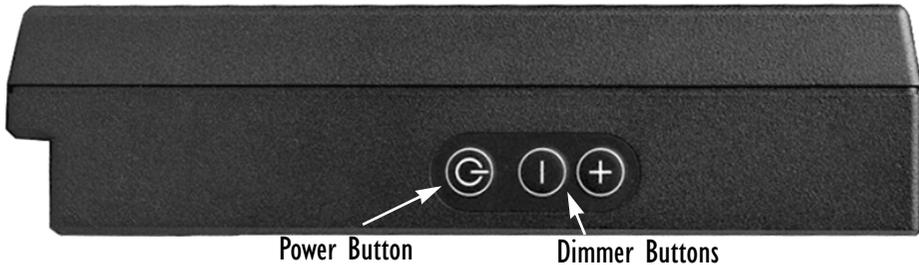


Figure 2.2 Power And Dimmer Buttons

2.2.2.1 Power Button

The power switch is located on the right side of the computer. Pressing this switch for approximately one second turns the computer ON. If the switch is held down for more than seven seconds, the computer powers OFF and the hardware resets fully.



Important: Use the Windows Shut Down function to power off the computer.

2.2.2.2 Dimmer Buttons

The two dimmer buttons on the right side of the computer allow adjustments of the display backlight brightness, from 0 to 100%. Brightness can be controlled by repeatedly pressing the  or  button.

2.2.3 Ports

These ports are described beginning on page 20.

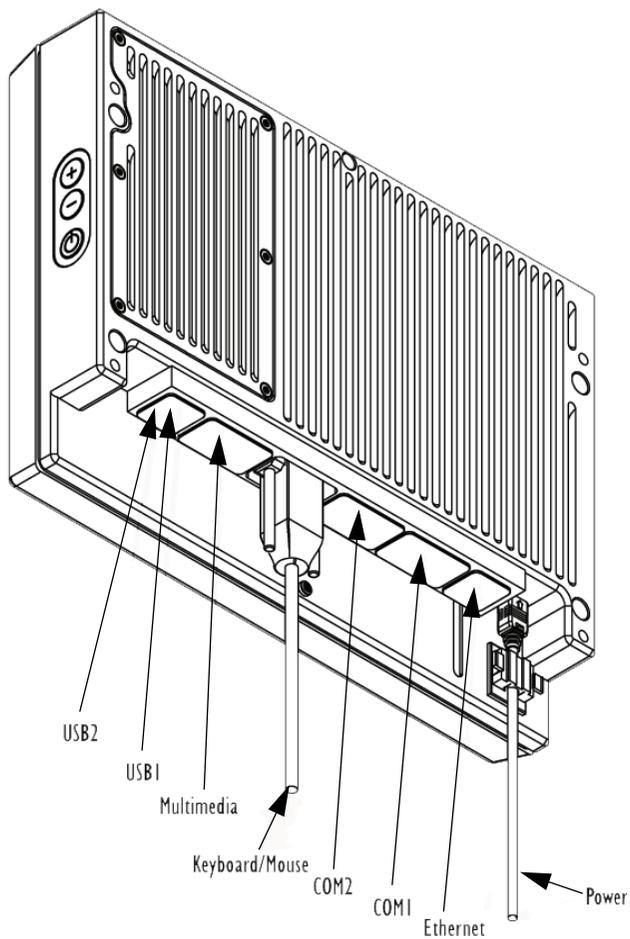


Figure 2.3 8560 Ports

2.2.3.1 PCMCIA Card Slots

There are two PCMCIA card slots located in the top of the computer. These can be used to install additional serial ports, hard drives, LAN cards. You can also plug in a PC card radio for wireless communications.

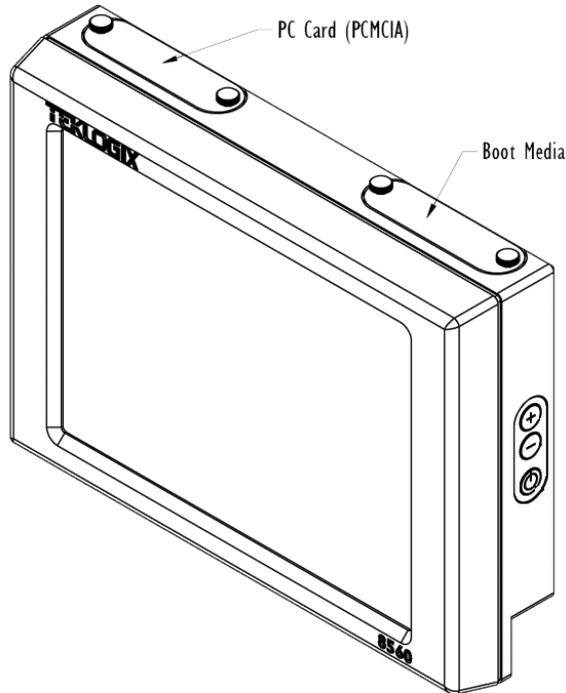


Figure 2.4 Card Slots



Note: For information about card slot covers, refer to “Port And PC Card Covers” on page 32.

2.2.3.2 Power Connector

The three-pin power receptacle in the 8560 connects to a power cable (PN 31619). The power cable must be secured so that it is not inadvertently entangled in the mounting assembly during operation. Refer to Figure 2.5 below.

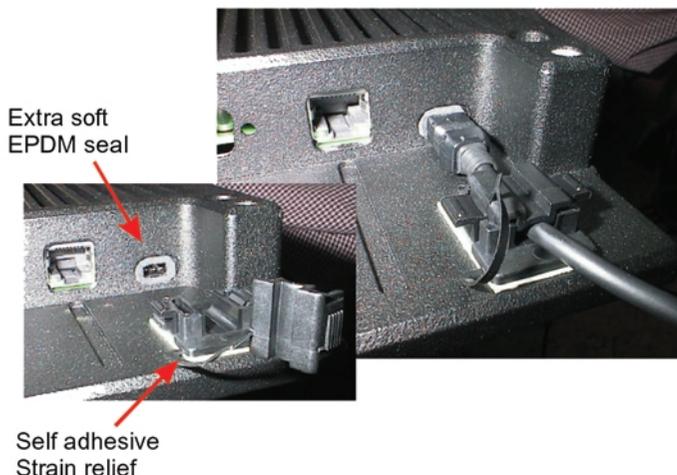


Figure 2.5 Cable Restraint

The power cable is then connected to any of the Teklogix power accessories (see “Using The Power Adaptor” on page 22).

2.2.3.3 Ethernet Port

The ethernet port is a 10Base-T/100Base-TX LAN interface, with an RJ45 connector.



Warning: *The USB and ethernet ports are not designed for typical end user applications and installations. These ports are designed for maintenance and setup purposes only. They should only be used for temporary service connections required for file transfers, set up, configuration, etc.*

2.2.3.4 COM1 and COM2 Ports

The COM1 and COM2 serial ports are DB-9 male connectors (RS232-compatible) that allow for the connection of serial peripheral accessories, such as printers.

2.2.3.5 Keyboard/Mouse Connector

The Dsub9 female keyboard/mouse port allows the connection of an external AT-compatible keyboard. Connection of a PS/2 keyboard or mouse requires an adaptor. For further details on keyboard and mouse connections, please refer to page 35.

The 8560 Keyboard (PN 31612 or 31612-001) is an optional external keyboard. When the keyboard is attached to the 8560, the touch screen will still operate. For detailed information on the keyboard, refer to Appendix B: “The 8560 Keyboard”.

Some types of scanners may also use this port. The 8560 supports the following tethered, decoded PowerScan scanners with keyboard wedges:

- Standard Range PN 7666-1251
- Long Range PN 7666-2251
- Extra Long Range PN 7666-3251
- High Density PN 7666-5251

2.2.3.6 Multimedia Port

The multimedia port is SoundBlaster 16-compatible. If you purchased multimedia cable PN 31618 with the 8560, connect it to the SoundBlaster-compatible multimedia port (see Figure 2.3 on page 18). The multimedia cable has a Dsub9 connector and three stereo audio connections: Line In, Line Out, and Mic (input). Connect your speakers to the correct port on the end of the cable. The speakers must be amplified.

2.2.3.7 USB Ports

The two USB ports are used to connect any type of USB-compatible device. Each port has a total 1.1 Amp output.



Warning: *The USB and ethernet ports are not designed for typical end user applications and installations. These ports are designed to be used for maintenance and setup purposes only. They should only be used for temporary service connections required for file transfers, set up, configuration, etc.*

2.2.3.8 Mounting Holes

The mounting holes are used to install the 8560 where needed. For installation instructions, please refer to *Chapter 4: Installation*.

2.3 Precautions



2.3.1 Important Safeguards

- To avoid possible injury, this device must be properly secured when in a moving vehicle.
- Keep this device away from magnetic fields.
- Do not place the computer near a television or radio receiver.
- In outdoor environments, it is critical that the information on page 36 is reviewed and that the guidelines are strictly followed.
- Do not disassemble your 8560 computer—there are no user-serviceable parts inside.

2.3.2 Handling Your 8560 Vehicle-Mount Computer

- Do not use sharp objects, such as regular pens, pencils, tools, etc., on the touch screen as they may damage its surface and impair display visibility, or cause it to be inoperable.
- Make certain that the cable is properly secured (see Figure 2.5 on page 20).
- Cover any unused ports with port covers (see Figure 3.6 on page 32) and protect the antenna and card slots with the appropriate covers (see Figure 3.7 on page 33).
- Do not place heavy objects on top of the unit.

2.3.3 Using The Power Adaptor

AC/DC indoor power adaptors and DC/DC vehicle power adaptors are available for the 8560 Vehicle-Mount Computer. Use of any other power adaptors may damage the computer. To connect power to the 8560, connect the appropriate adaptor (AC or DC) to the power connector at the back of the computer (see Figure 2.3 on page 18). The power connector is keyed to prevent improper connection. Secure the AC or DC adaptor connector to the power connector by mating the connectors and turning the adaptor connector ring clockwise until it stops.

External power is provided through a three-pin stationary receptacle. When disconnecting the power adaptor, do not pull or twist the cords. Doing so may result in the cord malfunctioning and/or the connector being damaged.

For instructions on installing DC/DC power connections, please refer to “Power Options” on page 60.

2.4 Starting Up

Powering Up

In general, when the following steps are taken, the 8560 will be ready for use:

1. Attach the 8560 to a mounting bracket (for installations, see *Chapter 4: Installation*).
2. Connect any accessories to the 8560; e.g. keyboard, scanner, etc.
3. Connect the power cable to the power source, and to the power connector. (For detailed instructions, see “Power Options” on page 60).
4. Turn on your 8560 by pressing the power button.
5. When the start-up sequence is complete, you may run your applications.

Powering Down

1. Close all applications.
2. Choose “Shut Down” from the Start menu.
3. Alternatively, if you need to reset the computer hardware, press and hold down the power button until the system shuts down.

2.5 Connecting Accessories

For the location of the different connectors and card slots, please refer to Figure 2.3 on page 18. For instructions on installation and options, refer to “Accessories” on page 37.

OPERATING INFORMATION

3

3.1 Processor27
3.2 Hard Disk Drive27
3.3 Memory27
3.4 Touch Screen Display28
3.4.1 TFT Monitor28
3.4.1.1 Backlight Dimmer Buttons28
3.4.2 Touch Screen29
3.4.3 My-T-Soft On-Screen Keyboard.29
3.4.4 Touch Right Onscreen Mouse30
3.5 Ports31
3.5.1 Port And PC Card Covers32
3.5.1.1 Port Covers32
3.5.1.2 PC Card Covers33
3.5.2 Power.33
3.5.2.1 Power Button34
3.5.3 Ethernet Port34
3.5.4 Serial Ports (COM1/COM2).34
3.5.5 Keyboard/Mouse Port35
3.5.6 Multimedia Port35
3.5.7 USB Ports35
3.5.8 PC Card Slots36
3.5.9 Operating The 8560 Outdoor Environments.36
3.6 Accessories37
3.6.1 External Keyboard37
3.6.2 Mouse37
3.6.3 Printer37
3.6.4 Scanners38
3.6.5 CD ROM Kit.38

3.6.6 USB Floppy Drive	38
3.6.7 Multimedia Cable.	38
3.6.8 Mounting Options	39
3.6.9 Antennas	39
3.7 Installing Software	39
3.8 The BIOS Firmware.	40
3.9 Typical Resource Allocation For Windows 98	41
3.10 Backing Up Your 8560 Vehicle-Mount Computer.	42

This chapter describes the 8560 Vehicle-Mount Computer in detail and explains each hardware feature.

3.1 Processor

The 8560 Vehicle-Mount Computer provides processing power capable of operating today's commercial-off-the-shelf software as well as custom applications written for the MS-DOS and Windows operating systems.

The 8560 is equipped with an Intel Mobile Pentium 266 MHz MMX processor. This processor is a full 32-bit internal and external bus device with integrated numeric coprocessor and 512KB SRAM/L2 memory cache. This processing capability allows the computer to support the latest application software on the market, including a local-bus video controller, high speed zero wait RAM, AT-compatible peripherals and Real-Time-Clock.

3.2 Hard Disk Drive

The 8560 contains a rugged, shock-mounted IDE Hard Disk Drive (HDD). The 2.5-inch HDD – a 20 GB IBM Travelstar drive – provides storage for the operating system, application programs and user data files. The HDD will appear as Drive C: to the system. The HDD may be set up in the BIOS to automatically spin down when not in use. This increases the shock tolerance of the drive (see “The BIOS Firmware” on page 40).

3.3 Memory

The 8560 Vehicle-Mount Computer has a minimum of 128 MB SDRAM via a 144-pin SDRAM PC100. Any future memory upgrades are factory installed.

3.4 Touch Screen Display

3.4.1 TFT Monitor

The 8560 Vehicle-Mount Computer is equipped with a high-resolution colour SVGA display that supports the newest technology and enables full use of the display both in graphics and text mode. The TFT 26.4 cm (10.4") display provides a resolution of 800 pixels by 600 pixels and supports 256 colour mode.

The colour monitor is a thin film transistor (TFT) that uses a backlight for viewing. The display is capable of operation in a full range of ambient lighting, from direct sunlight to complete darkness. The display has a standard brightness of 300 NIT. Backlighting intensity should be adjusted for optimal readability. The display incorporates a fixed, pre-set contrast. Colour intensity is a function of display viewing angle and ambient light intensity. The screen has a 120-degree viewing angle. If necessary, the computer angle can be adjusted for optimal colour and character visibility.

3.4.1.1 Backlight Dimmer Buttons

The display brightness is adjustable by means of two buttons on the right side of the computer (as seen from the front). LCD brightness can be controlled by repeatedly pressing the up or down button. The two dimmer buttons allow adjustments of brightness from 0 to 100%.

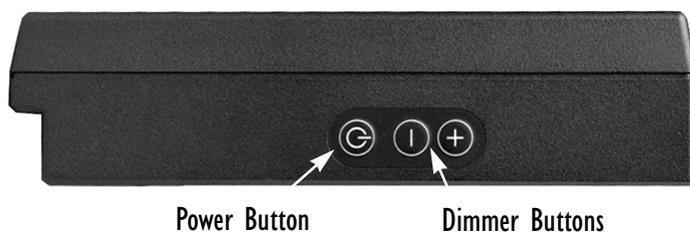


Figure 3.1 Power And Dimmer Buttons

3.4.2 Touch Screen

The 8560 digitizer (touch screen) has a backing made of hardened glass that provides clarity and strength. The digitizer matrix uses resistive pressure-sensitive technology to deliver X and Y coordinates to the applications and programs that run on the 8560 Vehicle-Mount Computer. The touch screen is responsive to both finger touch and stylus. The force/movement relationship can be optimized to provide the user with a wide range of response. The drivers pre-installed in the computer can be accessed to modify the touch screen sensitivity, response speed, double-touch speed and calibration to improve user control. For instructions, see Appendix C: “Touch Screen Calibration”.

The touch sensitivity rejects any input if the area is too large. This allows you to “write” with the tip of the Teklogix stylus, while resting your hand on the display. The computer will ignore your hand because it is too large.

An added advantage of touch screen technology is that the cursor position is not as important as with other pointing devices. With the touch screen, you simply tap on the screen, and the cursor will move there, instead of having to move in a specific direction—which requires finding the cursor first.

A comprehensive and versatile on-screen keyboard program installed on your computer is the My-T-Soft program. For a description of the program and start-up instructions, see below.

3.4.3 My-T-Soft On-Screen Keyboard

My-T-Soft software is intended to give you all the functionality of a keyboard without using a keyboard, allowing the user to remain on the 8560’s touch screen. The “virtual” keyboard has a wide variety of functions and menu options, including several language selections. Shown below is the 101-keyboard, without the many options panels available that may be added to the display.



Figure 3.2 8560 Onscreen Keyboard

My-T-Soft can be used for secure applications, network logons, password entry and various other controlled-input situations. It is also a very useful tool for macros and Windows commands. My-T-Soft has twelve screen sizes and its options panels can expand and retract dependent upon your requirements.

To access the program in Windows 98, go to the My-T-Soft menus in the Windows Start/Programs menu. Select “My-T-Soft Welcome” to view the online manual or tutorial, or open “My-T-Soft Setup” to configure your options (see Figure 3.3).

You can also go straight to the program by selecting “My-T-Soft” to begin using the on-screen keyboard. The program configuration options are also accessible from within the keyboard program itself.

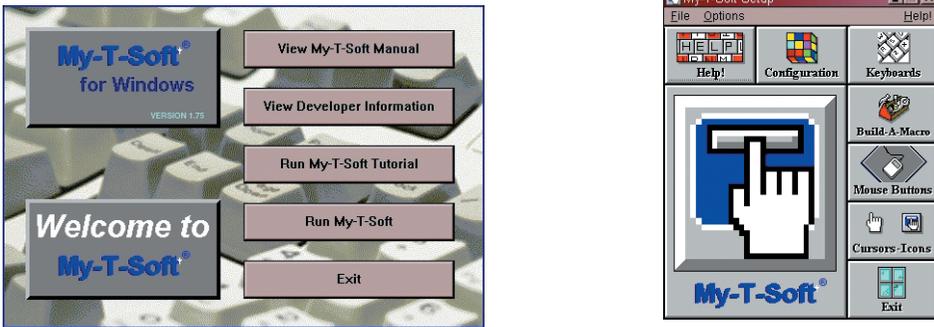


Figure 3.3 My-T-Soft Welcome And Setup Menus

3.4.4 Touch Right Onscreen Mouse



Figure 3.4 Onscreen Mouse

The Touch Right onscreen mouse allows you to define right- and left-click action for your pointer. You can anchor the onscreen mouse icon in the location of your choice on the 8560 touchscreen. The Touch Right mouse is available under the My-T-Soft menu. Remember that you can always access the My-T-Soft help files for additional information.

3.5 Ports

There are eight connectors on the back of the 8560, which can be used for the addition of a variety of peripheral accessories (refer to “Accessories” on page 37).



Important: *When connecting a cable to the 8560, ensure that it is properly secured to prevent accidental entanglement during operation. Refer to Figure 2.5 on page 20 to review a cable restraint diagram.*

In addition, port covers must be used to protect unused ports from environmental damage. Refer to “Port And PC Card Covers” on page 32 for details.

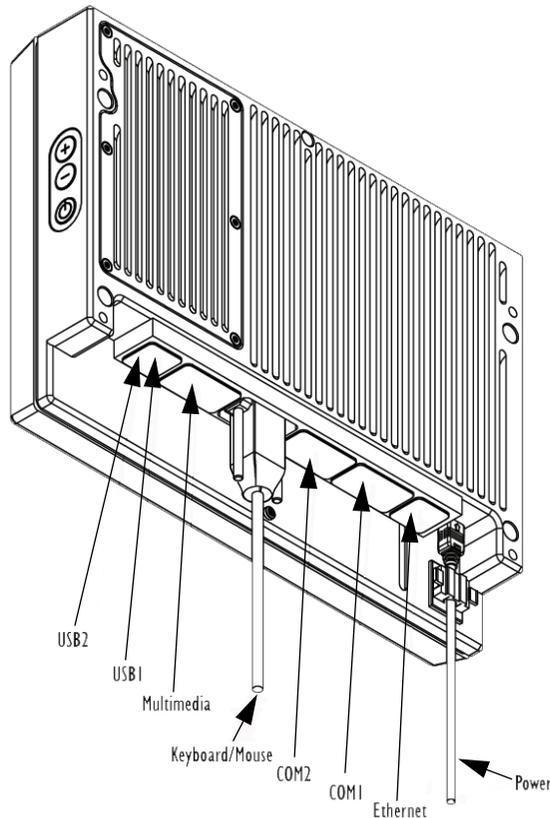


Figure 3.5 8560 Ports

The connector locations are labelled in Figure 3.5 on page 31. The following is a list of the connectors, and the reference page number for each description:

- DC Power Input (page 33).
- Ethernet (page 34).
- COM2 (page 34).
- COM1 (page 34).
- Keyboard/Mouse (page 35).
- Multimedia (page 35).
- USB1 (page 35).
- USB2 (page 35).
- PCMCIA Slots (page 36).

In addition to these ports, there are two PCMCIA slots on the top of the computer that are available for PC card devices.

3.5.1 Port And PC Card Covers

8560 ports and PC Card slots are all equipped with covers.

3.5.1.1 Port Covers

It is important that any unused ports are properly capped.

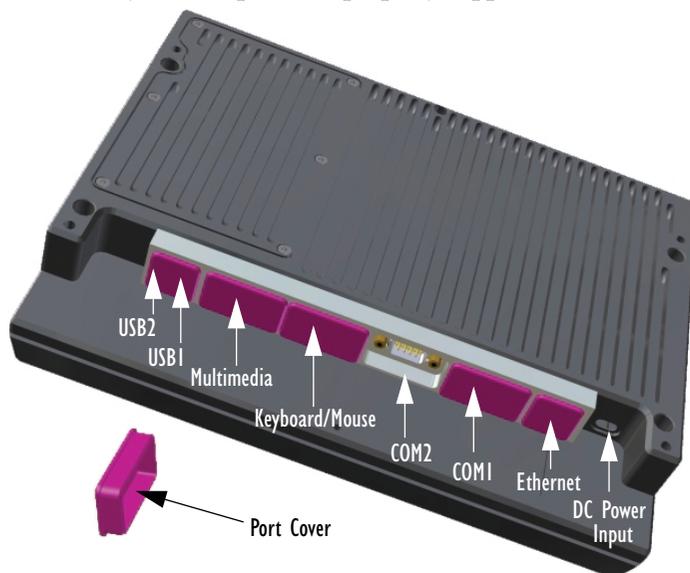


Figure 3.6 Port Covers

3.5.1.2 PC Card Covers

There are three covers for the PC card slots. A PC Card Lid that lies flush with the computer casing is used when there is no radio card installed. A Plastic Dome Cover is used for a radio card using an internal antenna. For an external antenna, a Metal Dome Cover with antenna cable to the radio card and external proprietary SMA-type connector is used.

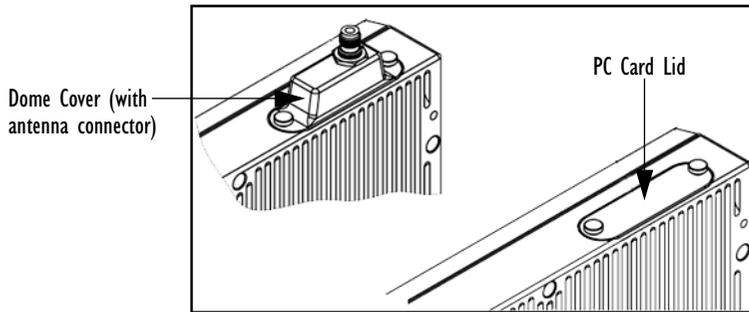


Figure 3.7 PC Card Covers

3.5.2 Power

The 8560 Vehicle-Mount Computer can be connected to either an AC or DC power supply, depending on whether its use is for mounting on vehicles or at fixed locations adjacent to cross-dock doors or manufacturing stations. Power is supplied to your 8560 computer through the power connector (see Figure 3.5 on page 31).

The 8560 is capable of operation from several power sources:

- Pre-regulator power module for vehicle input voltage in the range of 10 to 55 Volt DC.
- Optional pre-regulator power module (55-90 Volt DC).
- Optional universal 120/240 VAC/DC adaptor.
- Optional transient suppressor (recommended for vehicles with large hydraulic or traction motors).
- Optional active transient filter power supply.

For instructions on installing power connections, see “Power Options” on page 60.

3.5.2.1 Power Button

The power button is located on the right side of the computer. Pressing this button for approximately one second turns the computer ON. *Do not* use the power button to turn the computer off. Instead, close all applications and then choose “Shut Down” from the Windows Start menu.

If the power button is held down for more than seven seconds, the computer will power OFF and the hardware will reset fully.



Important: *Use the Windows Shut Down function to power off the computer.*

3.5.3 Ethernet Port



Warning: *The USB and ethernet ports are not designed for typical end user applications and installations. These ports are designed for maintenance and setup purposes only. They should only be used for temporary service connections required for file transfers, set up, configuration, etc.*

The Ethernet on the 8560 Vehicle-Mount Computer is integrated within the unit and provides the LAN interface. A multi-function RJ-45 connector provides access to the Ethernet port (see Figure 3.5 on page 31). The 8560 supports 10BaseT (twisted pair) Ethernet at a speed of 10/100 Mbps. The Ethernet port is supported under most operating systems, such as Windows 98 or 2000.

Connect any Cat. 5 cable with an RJ45 connector to the Ethernet port. The 8560 Ethernet features include:

- Embedded 10Base-T/100Base-TX Mbps RJ-45 connector.
- Implements industry-standard Plug and Play technology.
- Full-duplex operation.
- Auto-negotiation of Full and Half duplex modes.

3.5.4 Serial Ports (COM1/COM2)

The 8560 has two Dsub9 male connectors that provide the RS-232 serial ports. These ports conform to the RS-232 specification and are connected to the system as COM1 and COM2. They operate at data rates up to 115 kbps. The COM ports allow for the direct connection of serial peripheral accessories, such as printers.

3.5.5 Keyboard/Mouse Port

The Dsub9 female keyboard/mouse port allows the connection of an external AT-compatible keyboard. Connection of a PS/2 keyboard or mouse requires an adaptor. For details on keyboard and mouse options, refer to page 37. Some types of scanners may also use this port (refer to page 38).

3.5.6 Multimedia Port

The multimedia (sound) port is a Dsub9 female with key pin connector. The multimedia port on the computer provides stereo connections for line input, microphone input, and line output, which is used for external amplified speakers. The sound components of the 8560 Vehicle-Mount Computer enable you to record, compress, as well as play back voices, sound and music. Volume control can be achieved on-screen through the built-in mixer. See the Windows 98 on-line help for more information about the volume control.

The heart of the sound system is the AudioDrive ESS Solo-1 chip from ESS Technology. This chip (the ES1938S) gives you 16-bit stereo audio, and it consists of an embedded microprocessor, 16-bit stereo A/D and D/A, ESFM music synthesizer, DMA control, and advanced power management logic. The AudioDrive is compatible with SoundBlaster, SoundBlaster Pro, and Microsoft Windows Sound System.

3.5.7 USB Ports

The two USB ports have standard USB 1.1 Amp (total output) connectors. These ports are used to connect any USB-compatible external devices, such as printers, floppy drives, etc.



Warning: *The USB and ethernet ports are not designed for typical end user applications and installations. These ports are designed for maintenance and setup purposes only. They should only be used for temporary service connections required for file transfers, set up, configuration, etc.*

3.5.8 PC Card Slots

The 8560 contains a dual PCMCIA interface port compatible with the PCMCIA version 2.1 standard. It is located behind the cover located on the top right side of the computer. This interface will support:

- two TYPE II cards or,
- one TYPE III card.

The PC card interface is a fully-integrated Cirrus Logic PCMCIA 2.1, 16-bit controller. Third party PC cards are, for the most part, user-installable.

If the Lucent/Agere 802.11b PC Card radio* has not been installed, both Type II slots are available. When a radio is *not* installed, the PC card slots are covered with a flat lid, rather than a dome cover.

However, one PC card slot is usually reserved for the radio, leaving the other slot ready for peripheral cards such as: ATA Flash cards, GPS cards, Nokia Cell phone cards, etc. A communication card can also be installed for system back up, upgrades, software driver installation or for interfacing with another computer. For software drivers installation, refer to “Installing Software” on page 39.

*For details on the Lucent/Agere WaveLAN PC Card radio, see page 80.

3.5.9 Operating The 8560 Outdoor Environments



Warning: *It is critical that this information be reviewed and the guidelines strictly followed.*

- The 8560 was designed to be used inside an enclosed vehicle cab. It was not designed to withstand exposure to direct outdoor elements (e.g., rain, snow, direct sunlight, etc.).
- When not in use, the 8560 should be stored in temperatures above -30°C (-22°F).
- If the surrounding temperature drops significantly, the LCD will darken. Adjust the brightness as required. Response time of the display may also slow down. Keep in mind that the operating temperature for the 8560 is -20°C to 60°C (-4°F to 140°F). Humidity 5–96% non-condensing environment (IP64).

3.6 Accessories

There are a number of peripheral accessories that can be added to the 8560 Vehicle-Mount Computer. The two PCMCIA card slots and various connectors allow you to extend the capabilities of the 8560 by adding accessories such as an external keyboard, scanners, disk drives, radio cards, modems, LAN cards, etc. For the location of the connectors, see Figure 3.5 on page 31.

3.6.1 External Keyboard

The 8560 Keyboard (PN 31612 or 31612-001) is an optional external keyboard, designed specifically for mobile computing applications.



Note: *The touch screen will still operate when a keyboard is attached to the computer.*

The external keyboard PN 31612 is a DB9 backlit unit. If both the keyboard and a scanner are used together, a PS/2 version of the same keyboard is available (PN 31612-001). For detailed information, refer to Appendix B: “The 8560 Keyboard”.

3.6.2 Mouse

The 8560 can be operated through different types of mouse devices: serial or PS/2.

1. The serial mouse is connected to the COM1 or the COM2 port. For installation of software drivers, see “Installing Software” on page 39.
2. The PS/2 mouse is connected through the keyboard DB9 connector. This requires keyboard cable PN 31617, which has a DB9 male connector at one end and two PS/2 connectors at the other.

3.6.3 Printer

Any serial (RS 232/9-pin) printer can be connected to the 8560. For the installation of software drivers, see “Installing Software” on page 39.

3.6.4 Scanners

The 8560 supports the following tethered, decoded PowerScan scanners with keyboard wedges:

- Standard Range PN 7666-1251
- Long Range PN 7666-2251
- Extra Long Range PN 7666-3251
- High Density PN 7666-5251

3.6.5 CD ROM Kit

The CD ROM (PN 31340) plugs in through the PCMCIA slot on the top of the 8560.

3.6.6 USB Floppy Drive

The bootable floppy drive (PN 31627) connects through the USB port. This drive will also allow administrators to boot from the drive to perform any software maintenance if required.



Important: *To use the USB floppy boot feature, USB BIOS Legacy Support must be enabled., and the Parallel Port must be disabled in the 8560 BIOS Setup (see “The BIOS Firmware” on page 40).*



Warning: *The USB and ethernet ports are not designed for typical end user applications and installations. These ports are designed for maintenance and setup purposes only. They should only be used for temporary service connections required for file transfers, set up, configuration, etc.*

3.6.7 Multimedia Cable

The multimedia cable (PN 31618) is used to attach media peripherals such as speakers, microphones, CD players, etc.

If you purchased the multimedia cable with the 8560, connect it to the SoundBlaster-compatible multimedia port (see Figure 3.5 on page 31). The multimedia cable has a Dsub9 connector and three stereo audio connections: Line In, Line Out, and Mic (input). Connect your speakers to the correct port on the end of the cable. The speakers must be amplified.

3.6.8 Mounting Options

The wide variety of mounting provisions available for the 8560 allow it to be mounted to various surfaces and tilted to a convenient angle. Mounting hardware is also available for the optional keyboard. For detailed descriptions of mounting hardware and installation, refer to *Chapter 4: Installation*.

3.6.9 Antennas

If the Lucent/Agere PC card radio is installed in one of the 8560 PCMCIA slots, the antenna may be internal or external. When equipped with an antenna, the 8560 has a dome cover on the top left of the computer. The type of dome cover depends on the antenna used: a plastic cover for an internal antenna, and a metal cover for an external antenna. For a description of available antennas, see page 59.

3.7 Installing Software

Some accessories require that you install software drivers in the system. There are four ways to copy/install a software driver to the 8560:

1. Use a PCMCIA disk containing the software driver.
2. Boot the computer from an external USB floppy drive (see page 38).
3. Use an “interlink” cable to another computer containing the software driver (this assumes that a communication card with software driver is already installed).
4. Use an external CD-ROM player, connected through the PC card slot (this assumes that software for the CD-ROM is already installed) (see page 38).

3.8 The BIOS Firmware

Normally, the BIOS firmware should not be accessed. All settings, e.g., date, time, etc., should be programmed through the interface of the operating system, as on any non-rugged PC. In exceptional cases, the BIOS is available for use. For example, if the 8560 function is abnormal or unstable, you can restore the computer to the default CHIPSET settings. Date and time can be changed within the BIOS firmware.

1. Attach an external keyboard to the 8560.
2. Power up the 8560.
3. Press the <F2> key on the keyboard while the 8560 is booting, to enter the BIOS setup.
4. Use the arrow keys to navigate through the BIOS firmware.
5. Press <F9> to restore the default CHIPSET values.
6. Then go to the *Advanced Menu* of the BIOS and set the following values:

Reset Configuration Data = Yes

In the *I/O Device Configuration Sub-menu*:

Serial port A = Auto

Serial port B = Auto

IRDA = Disabled

Parallel port = Disabled

USB Host Controller = Enabled

USB BIOS Legacy Support = Enabled

7. Press <F10> to save and restart.



Important: *To use the USB floppy boot feature, USB BIOS Legacy Support must be enabled, and the Parallel Port must be disabled in the BIOS Setup.*

3.9 Typical Resource Allocation For Windows 98

In any computer it is critical to have a good understanding of the computer's resource allocation. Compatibility with previous standards requires the system to have a specific hardware environment for interrupts, DMA and memory address.

The 8560 Vehicle-Mount Computer uses plug and play technology. This means the resource allocation can be controlled by software. Typical resource allocations are shown in Table 3.1 "Typical Resource Allocations - IRQs" through Table 3.3 "Typical Resource Allocations - Memory". Looking at IRQ allocations from 0 to 15, note that most of them are already assigned.

Reallocating resources like IRQs can be done at different levels. At the BIOS level you can turn on or off devices such as COM ports, freeing those IRQs for other uses. Another level of control is from a plug and play operating system such as Windows 98, where the device manager allows you to control resources.

IRQ	Device	Available	Comment
0	TIMER 0	No	
1	KEYBOARD	No	
2	SLAVE 8259	No	
3	COM2	No	Note*
4	COM1	No	Note*
5	-	Yes	
6	FDC	Yes	Note*
7	LPT1	No	Note*
8	RTC	No	
9	-	Yes	
10	-	Yes	
11	-	Yes	
12	PS/2 MOUSE	No	Note*
13	FPU	No	
14	IDE0	No	Note*
15	IDE1	No	Note*

*Note: If a device is disabled in setup, the corresponding interrupt is available for other devices.

Table 3.1 Typical Resource Allocations - IRQs

DMA	Device	Available	Comment
0		Yes	
1		Yes	
2	FDC	No	
3		Yes	
4	CASCADE	No	
5		Yes	
6		Yes	
7		Yes	

Table 3.2 Typical Resource Allocations - DMAs

Upper Memory	Device	Available	Comment
C0000h-CBFFFh	VGA BIOS	No	
CC000h-DFFFFh		Yes	ISA bus or shallow RAM
E0000h-EFFFFh		Yes	ISA bus only
F0000h-EC000h	SYSTEM BIOS	No	

Table 3.3 Typical Resource Allocations - Memory

3.10 Backing Up Your 8560 Vehicle-Mount Computer

It is recommended that you back up the data supplied with your computer as soon as possible to prevent the loss of important data and system software. As an end-user, it is your responsibility to ensure that regular backups are performed. A backup will provide you with a means to restore your system to its original status. In particular, the directory *D:\Install* should be backed up in its entirety. See also “D: Install Partition” on page 74 and “Software Loading/Installation Procedure” on page 75.

Methods of backing up data include:

- Copying your data to a network server or another networked computer.
- Copying your data to a CD-ROM drive to create a permanent, incorruptible archive.
- Copying your data to a backup device such as a tape drive or to an external hard drive.



Important: *A Microsoft Windows licensed registration number is affixed to the base of each 8560 unit. The My-T-Soft license information is printed on a paper tag that is shipped with each 8570. This information is required to reinstall the 8570 operating system and My-T-Soft.*

IT IS CRITICAL *that you write down the Microsoft Windows registration number and then store it and the My-T-Soft registration tag in a safe place alongside the computer's backup information.*

Also, check the base of the 8560 from time to time to make certain that the registration number remains firmly affixed to the unit.

INSTALLATION



4.1	Mounting Accessories47
4.1.1	8560 Mounting Brackets47
4.1.2	Security Mounting Options48
4.1.3	Standard Mounting Options48
4.1.4	8560 With Keyboard Mounting Brackets49
4.1.5	Pedestal Mounts50
4.2	Installation50
4.2.1	Important Safeguards50
4.2.2	Handling Your 8560 Vehicle-Mount Computer51
4.2.3	Bracket Options51
4.2.4	Mounting The 856051
4.2.4.1	Attaching The Mounting Bracket51
4.2.4.2	Installing The Quick-Release Bracket53
4.2.4.3	Installing The Keyboard Quick-Release Bracket56
4.2.5	Installing Security Mount Options56
4.2.5.1	Attaching Dual Ball Socket Security Mounts – PN 100039856
4.2.5.2	Attaching 8560 QR Security Mounts – PN 100030458
4.2.6	Installing Cables59
4.2.7	External Antennas59
4.2.8	Power Options60
4.2.8.1	Non-Vehicle Installation61
4.2.8.2	Installing The Pre-regulator61
4.2.8.3	Installing The Active Transient Filter Power Supply63

4.1 Mounting Accessories

The 8560 Vehicle-Mount Computer is equipped with four mounting holes on the bottom surface of the computer to permit attachment of either the 8560 Mounting Bracket or Quick-Release Bracket for fixed mounting to a variety of vehicle-mounting systems for forklift trucks, push carts, hostling vehicles and transtainers. As well, the 8560 can be mounted at fixed locations adjacent to cross-dock doors or manufacturing stations.

The mounting provisions available for the 8560 Vehicle-Mount Computer allow it to be mounted to various surfaces and tilted to almost any angle. Mounting hardware is also available for the optional keyboard. The following is a description of all the mounting options and their part numbers.

4.1.1 8560 Mounting Brackets

- 8560 Mounting Bracket

The 8560 attaches to this plate, which then attaches to the Universal Dual Ball and Socket Mount (31623) or one of the pedestal mounts. The plate includes stylus clips to hold the touch screen pen.

PN 1000360



- 8560 Quick-Release Bracket

The 8560 attaches to this bracket (3 pieces in total), which includes a quick-release plate. The unit is then mounted directly to the surface of a cantilever mount (17293), a full-width mount (17280), or directly to the dash or other appropriate surface of the vehicle.

PN 1000507



4.1.2 Security Mounting Options

Security mount kits are designed to prevent the 8560 computer from being removed from the mount without a special tool.

- 8560 Universal Dual Ball and Socket Mount Security Kit PN 1000398-570
This kit includes a clamp with security hardware and a special Philips bit and hex socket. The security clamp attaches to an existing 31623 dual ball socket mount, preventing the mount from being loosened; the security screws prevent the computer from being removed from the ball and socket mount.
- 8560 Quick Release Mount Security Kit PN 1000304-570
This kit is similar to the standard quick release kit (see “Installing The Quick-Release Bracket” on page 53) with one exception – the bottom plate includes security hardware and a Philips bit and hex socket to prevent the mount from being loosened and the computer removed.
- 8560 Quick Release Mount Security Kit PN 1000509
This kit is designed for use with an existing, installed quick release mount.
This security kit is designed to replace an already installed quick release mount. It includes a new bottom plate with security screws and a Philips security bit.

4.1.3 Standard Mounting Options

- Universal Dual Ball and Socket Mount PN 31623



Note: *When an 8560 is mounted on the Dual Ball Pedestal, an optional security clamp can be installed on the pedestal to prevent the 8560 from being removed or accidentally dropped. Refer to page 9 for available clamps.*

The 10.75 inch long ball and socket mount attaches to one of the two brackets that attaches to the 8560 (1000360 or 1000507). The other end of the mount can be attached horizontally or vertically to almost any surface. The ball design allows both ends to be angled to suit the operator's needs. Two sizes of Clamp base are also available (see below), which allows the Universal Dual Ball and Socket Mount to be attached to the cage of a lift truck. One of the existing round bases is removed and replaced with the Clamp base.



- 3" Clamp Base for Universal Dual Ball and Socket Mount
The clamp base is available in a 3" or 4" clamp size. This clamp base with ball attaches to one end of the Universal Dual Ball and Socket Mount (31623). It can be used to mount the 8560 on the overhead cross-bars on a forklift or any similar surface.

PN 31625



- 4" Clamp Base for Universal Dual Ball and Socket Mount
PN 31625-001 (see description for 3" Clamp Base, above).

- 8560 Dual Ball and Socket Mounting Kit
This kit includes the Universal Dual Ball and Socket Mount (31623), the 8560 Mounting Bracket (1000360), and all the necessary hardware fasteners.

PN 31624

4.1.4 8560 With Keyboard Mounting Brackets

- 8560 Keyboard Bracket
The 8560 (attached to the 1000360 bracket) and optional keyboard attach to this bracket. The entire system is then mounted to the Universal Dual Ball and Socket Mount (31623) or a pedestal mount. This system allows the 8560 and keyboard to be mounted close together.

PN 31596



- 8560 With Keyboard Dual Ball and Socket Mounting Kit (PN 1000505)
This kit includes the Universal Dual Ball and Socket Mount (31623), the 8560 Mounting Bracket (1000360), the Keyboard Bracket (31596), and all the necessary hardware fasteners. See Figure 4.3 on page 53.

Pedestal Mounts

- Keyboard Quick-Release Bracket

PN 30876-401

The optional keyboard is attached to this quick-release bracket (3 pieces in total). The unit is then mounted directly to the surface of a cantilever mount (17293), a full-width mount (17280), or directly to the dash or other appropriate surface of the vehicle.



4.1.5 Pedestal Mounts

The Mounting Bracket (1000360) or the Keyboard Bracket (31596) will attach to the following pedestal options:

- 12" Pedestal mount PN 30921-100
- 14" Pedestal Mount PN 30921
- 16" Pedestal Mount PN 30921-200
- 20" Pedestal Mount PN 30921-300



4.2 Installation

The installation of the computer depends on the type of vehicle or location, and the application environment.



4.2.1 Important Safeguards

- To avoid possible injury, this device must be properly secured when in a moving vehicle.
- Keep this device away from magnetic fields.
- Do not place the computer near a television or radio receiver.
- Do not disassemble your 8560 computer—there are no user-serviceable parts inside.

4.2.2 Handling Your 8560 Vehicle-Mount Computer

- Do not use sharp objects, such as regular pens, pencils, tools, etc., on the touch screen as they may damage its surface and impair display visibility, or cause it to be inoperable.
- Do not misplace the port covers, or the computer seal will be compromised.
- Do not place heavy objects on top of the unit.

4.2.3 Bracket Options

The 8560 can be attached to the three bracket types described in the previous pages:

- PN 1000360, the 8560 Mounting Bracket.
- PN 1000507, the 8560 Quick-Release Bracket (3 pieces in total).
- PN 31596, the 8560 Keyboard Bracket, which supports the external keyboard.

4.2.4 Mounting The 8560

A typical installation includes:

1. Mounting the computer (section 4.2.4 on page 51).
2. Connecting the external antenna, if applicable (“External Antennas” on page 59).
3. Installing the power accessories (“Power Options” on page 60).



Note: 1. Make sure that the unit is mounted inside the roll cage of the vehicle.
2. The bolts used for all installations are SAE 1/4-20.

4.2.4.1 Attaching The Mounting Bracket

The 8560 can be attached to several types of mount: the Universal Dual Ball and Socket Mount (page 48), a pedestal mount (page 50), or it can be attached jointly to the Keyboard Mount and either of the other two items (Figure 4.3 on page 53).

To attach the 8560 to any of these mounting devices, Mounting Bracket PN 1000360 must be used. Align the four holes on the bottom of the computer with those on the Mounting Bracket (Figure 4.2 on page 52), and attach using the screws and washers provided with the assembly.

Chapter 4: Installation
Attaching The Mounting Bracket



Note: A breather plug has been added to the lower left side of the HDD cover on newer versions of the 8560. This necessitates the installation of two spacers (PN 1000423) between the terminal and the mounting bracket (PN 1000360). Refer to installation instructions PN 1000720 and PN 1000721 for details.

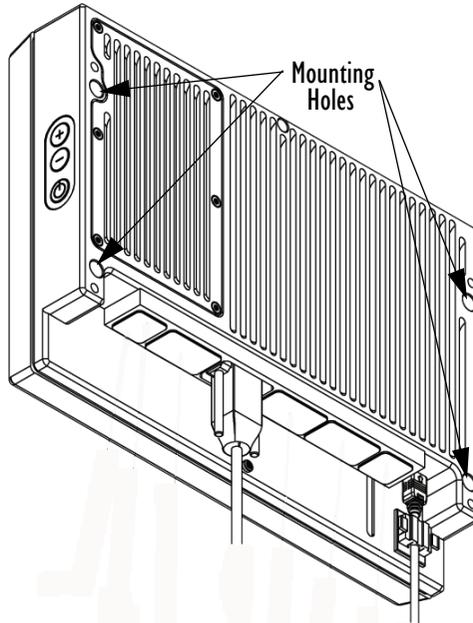


Figure 4.1 8560 Back: Mounting Holes

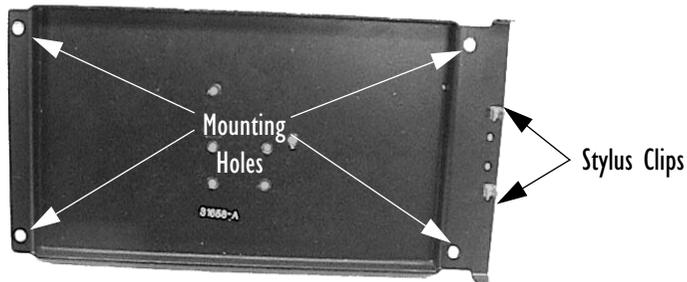


Figure 4.2 Mounting Bracket (PN 1000360)

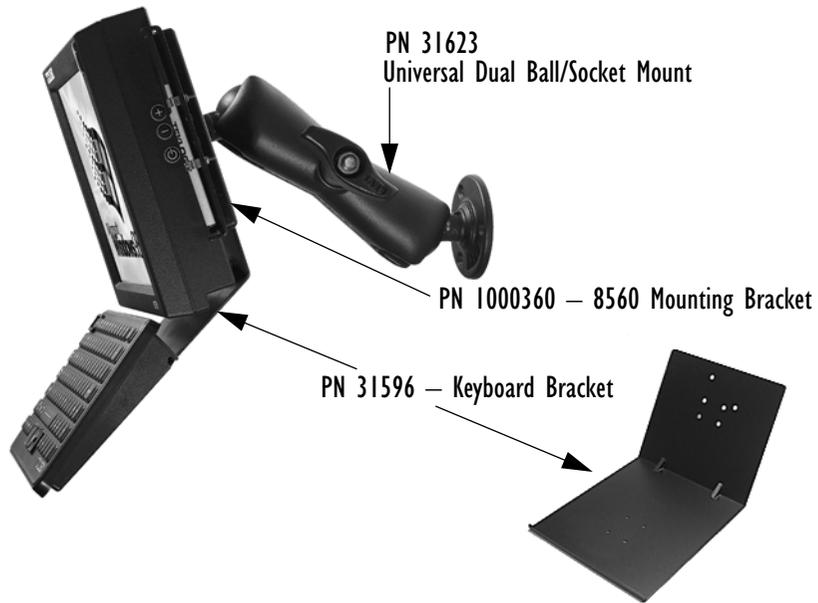


Figure 4.3 8560/Keyboard Mounting Kit (PN 1000505)

4.2.4.2 Installing The Quick-Release Bracket

Assembling The Bracket

To construct the 8560 Quick-Release Bracket (PN 1000507), carefully attach the 8560 to the mounting bracket provided in the kit, and then to the mounting cradle, as shown in Figure 4.4 on page 54.

Place the computer in the cradle so that the top of the display is on the same side as the tabs of the cradle. The computer connectors should be on the same side as the quick-release fasteners. Match the side screw holes on the mounting bracket with the appropriate pairs of holes on the cradle and screw them together.

Installing The Quick-Release Bracket

The choice of holes on the mounting cradle determines the tilt angle of the computer.

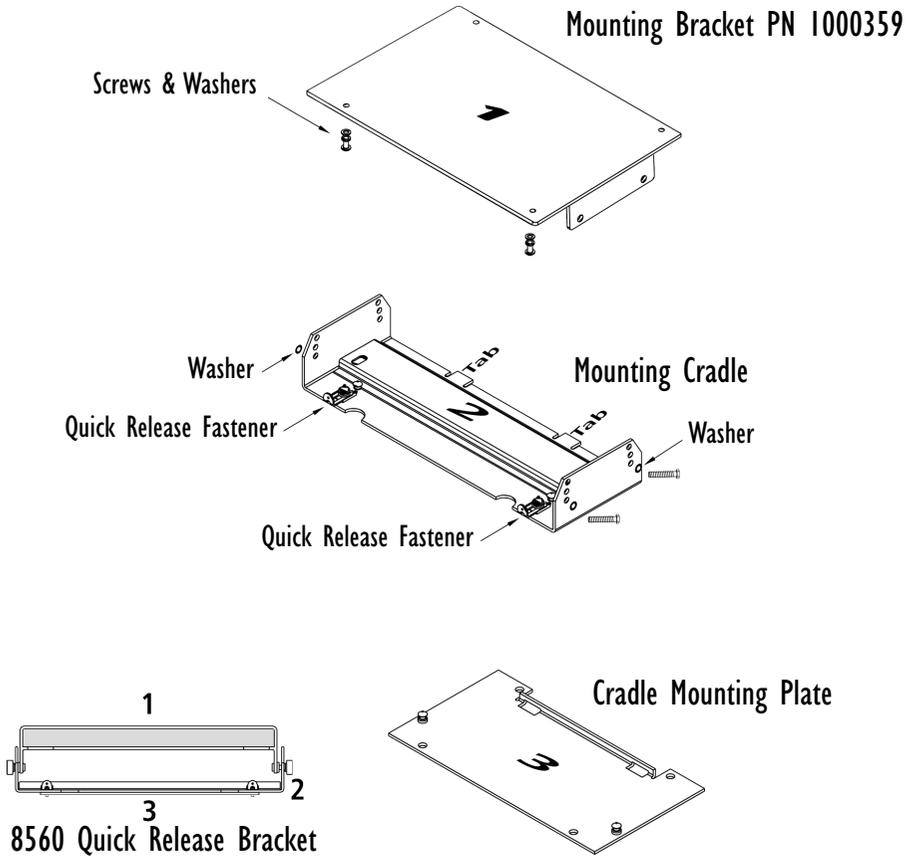


Figure 4.4 The 8560 Quick-Release Bracket Kit (PN 1000507)

Installing The Cradle Mounting Plate

Next, the cradle mounting plate is usually attached directly to the vehicle, but the Cantilevered Mount Kit (PN 17293) or a Full-width Mount (PN 17280) can also be used. The cradle mounting plate shown in Figure 4.5 holds the computer and cradle in place on the vehicle or on either of these vehicle mounts.

The Cantilevered Mount Kit is a horizontal mount designed to provide support for the vehicle-mount computers using the frame of the forklift vehicle. The kit contains a cross-bar which is bolted to either the right or left side of the roll cage support

beam of the vehicle. The cantilevered mount plate is attached to the support beam using “U” bolts which permit the angle of the terminal screen to be adjusted to accommodate the operator’s working line of vision.

The Full-Width Mount is a horizontal mounting structure designed to straddle the full width of the forklift vehicle, allowing space for accessories. The Full-Width Mount is a steel tube that spans the forklift roll cage from side to side, providing the vehicle-mount computers with secure fastening and room for a label printer, scanner holder, or cradle.

- Screw the cradle mounting plate onto the installed vehicle mount, using the four 1/4" holes.

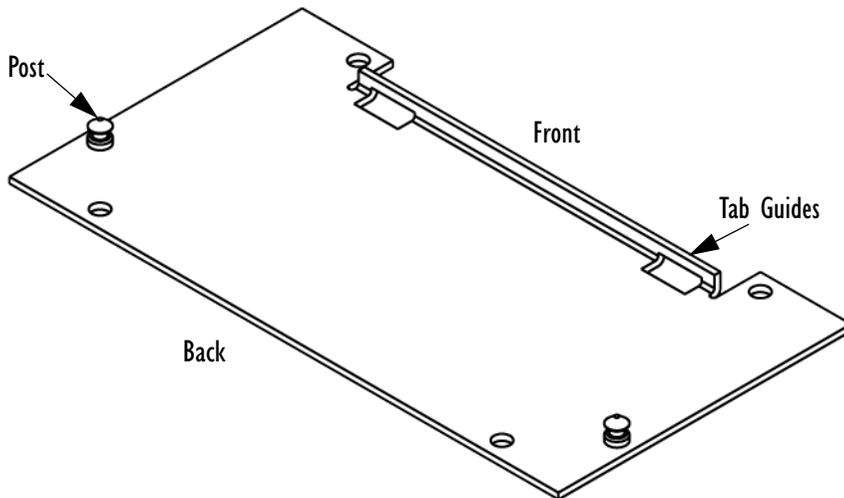


Figure 4.5 The Cradle Mounting Plate

Attaching The Cradle To The Cradle Mounting Plate

Next, the 8560 with cradle must be attached to the cradle mounting plate.

- Align the tabs on the rear of the cradle to the tab guides on the mounting plate and push the cradle back and down.
- Slide the fasteners on the front of the cradle until they snap to the posts on the mounting plate.



Warning: *Never operate the vehicle if the quick-release fasteners are not locked.*

4.2.4.3 Installing The Keyboard Quick-Release Bracket

To assemble and install the Keyboard Quick-Release Bracket (PN 30876-401), follow the instructions for installing the 8560 Quick-Release Bracket (page 53), carefully attaching the keyboard to the mounting bracket provided in the kit, and then to the mounting cradle, as illustrated in Figure 4.4 on page 54.

Place the keyboard in the cradle so that the top is on the same side as the tabs of the cradle. The bottom of the keyboard should be on the same side as the quick-release fasteners.



Figure 4.6 Keyboard Quick-Release Bracket (PN 30876-401)

4.2.5 Installing Security Mount Options

4.2.5.1 Attaching Dual Ball Socket Security Mounts — PN 1000398



Figure 4.7 Dual Ball Socket Security Mount Kit

- Place the rubber strips inside the security brackets.
- Use the security screws included with your kit to attach the security brackets to the dual ball socket mount. Use the special Philips Bit (PN 9000052) and Hex Socket (PN 9000054) to tighten the screws.



Figure 4.8 Security Bracket Attached to Dual Ball Mount

- Mount the pedestal to mounting plate PN 31658 using four security screws (PN 9002010).
- Mount the 8560 to the mounting plate (PN 31658) using four security screws (PN 9001650).



Note: *If you are using an external keyboard, sandwich the keyboard bracket (PN 31596) between the mounting plate (PN 31658) and the dual ball socket mount. Use security screws (PN 9002011) to attach the three pieces. Then you can go ahead and mount the 8560 to the mounting plate.*

4.2.5.2 Attaching 8560 QR Security Mounts – PN 1000304



Figure 4.9 8560 QR Security Mount – PN 1000304

- Attach the mounting plate to the 8560 with four security screws (PN 9001650). Use the special Philips Bit (PN 9000052) and Hex Socket (PN 9000054) to tighten the screws.
- Attach the security mounting bracket to the mounting plate using four security screws (PN 9000053), two on either side of the bracket.



Important: *If you are planning to replace an already installed quick release bracket with a security bracket, you'll need to use the 8560 Quick Release Mount Security Kit – PN 1000509.*

4.2.6 Installing Cables

When installing the cables between the computer and other devices, consider the following:

- Ensure the drilling holes will not damage the vehicle or its wiring.
- Protect cable runs from pinching, overheating and physical damage.
- Protect cables by using grommets when cables pass through metal.
- Prevent cables and connectors from moving and loosening by using plastic straps.
- Keep the cables away from heat sources, grease, battery acid, and other potential hazards.
- Keep the cables away from control pedals and other moving parts that may pull on the cables or interfere with the operation of the vehicle.
- Leave enough slack on the cables so that the computer can be removed easily for maintenance.



Note: *Make sure the cables run inside the roll cage of the vehicle.*

4.2.7 External Antennas



Warning: *Operating the terminal without an antenna may damage the radio.*

If the 2.4 GHz PC card radio is installed in the 8560, the antenna may be internal or external. When equipped with an antenna, the 8560 has a dome cover on the top left of the computer. The type of dome cover depends on the antenna used: plastic cover for an internal antenna, and a metal cover which has an antenna cable to the radio card and a proprietary SMA-type connector for the external antenna.



Figure 4.10 8560 Dome Covers: Plastic (left) and Metal (right).

Power Options

The external antennas consist of a 2.4 GHz Magmount antenna (PN 97583) and a 2.4 GHz 2 DBI Omni Articulating antenna (PN 96302). The antennas connect to the proprietary SMA-type connector on the metal dome cover of the computer. Turn the antennas in a counter-clockwise direction.

The magmount antenna works best when placed vertically and away from metal objects that may interfere with the radio signal. The best location for the magnetic mount on a forklift truck is on the middle of the roof or cab cover, at least 20 centimeters away from the operator.



Warning: *As a safety precaution, USERS ARE NOT PERMITTED TO CHANGE THE ANTENNA.*

4.2.8 Power Options

AC/DC indoor power adaptors and DC/DC vehicle power adaptors are available for the 8560 Vehicle-Mount Computer. Use of any other power adaptors may damage the computer. To connect power to the 8560, connect the appropriate adaptor (AC or DC) to the power connector at the back of the computer (see Figure 3.5 on page 31). The power connector is keyed to prevent incorrect connection. Secure the AC or DC adaptor connector to the power connector by mating the connectors and turning the adaptor connector ring clockwise until it stops.

External power is provided through a four-pin stationary receptacle. When disconnecting the power adaptor, do not pull or twist the cords. Doing so may result in the cord malfunctioning and/or the connector being damaged

The following is a list of the power cables and accessories, with their part numbers.

- DC/DC Pre-Regulator, 10-55 volts DC PN 19893-400
- DC/DC Pre-Regulator, 55- 90 volts DC PN 19893
- Transient Suppressor PN 19893-500
- Active Transient Filter Power Supply, 15-55 volts DC PN 19893-600
- AC Power Supply, 120/240 VAC PN 19894+
N.A. 93351
EU 93159
- Extension Power Cable (for 10-30 volts DC direct connections only) PN 13985
- Cart Battery and 8871 Cart Battery Charger Model# 8870

4.2.8.1 Non-Vehicle Installation

Using AC power, the 8560 Vehicle-Mount Computer can be mounted at fixed locations adjacent to cross-dock doors, manufacturing stations, or in offices. The universal 120/240 VAC power supply (PN 19894) should be used to power the computer from an AC source.

4.2.8.2 Installing The Pre-regulator



Important: *Water will not harm the Pre Regulator/Transient Suppressor providing it is mounted so that water cannot pool in the upper case. The Pre-Reg should be mounted vertically with the mounting flange face down. The power module inside the unit is sealed. If mounted properly, the water drains out of the unit and does not harm the power supply inside the unit.*

The Pre-regulator should be used on all vehicles that run on voltages greater than 10 Volts. This helps to eliminate power irregularities that may affect the computer's operating system.



Warning: *The Pre-regulator is required on all electrical vehicles (non-engine driven) since the 8560 has a grounded (non-isolated) chassis.*

Install the Pre-regulator to the vehicle using the appropriate hardware, listed below. See Figure 4.11 on page 62 for a cable diagram.

1. PN 19893-400 10-55V DC in: 36 watts 18V out



Note: *--400 should be installed on 12V trucks that require that the terminal be isolated from the truck power supply.*

- | | | | |
|--------------|---------------|----------|---------|
| PN 19893 | 55-90V DC in: | 50 watts | 15V out |
| PN 19893-600 | 15-55 VDC in: | 36 watts | 18V out |

2. Connect the DC output power cable to the 8560.
3. Next, connect the Extension Power Cable PN 13985 (includes Fuse Assembly PN 19440).



Important:

1. *The Teklogix Extension Power Cable PN 13985 positive lead is red and the negative lead is black.*
2. *It is recommended that all connections be secured with electrical tape or heat shrink to prevent contaminants from degrading the connection.*



Note: *The Transient Suppressor*

Keep in mind that this transient suppressor is not required on 24-48V trucks if the Active Filter Power supply (PN 19893-600) is installed.

On 12V trucks, the Transient Suppressor (PN 19893-500) is a unit that can be installed between the vehicle battery and the computer (or between the battery, pre-regulator and the computer) to reduce high voltage spikes from a power supply.

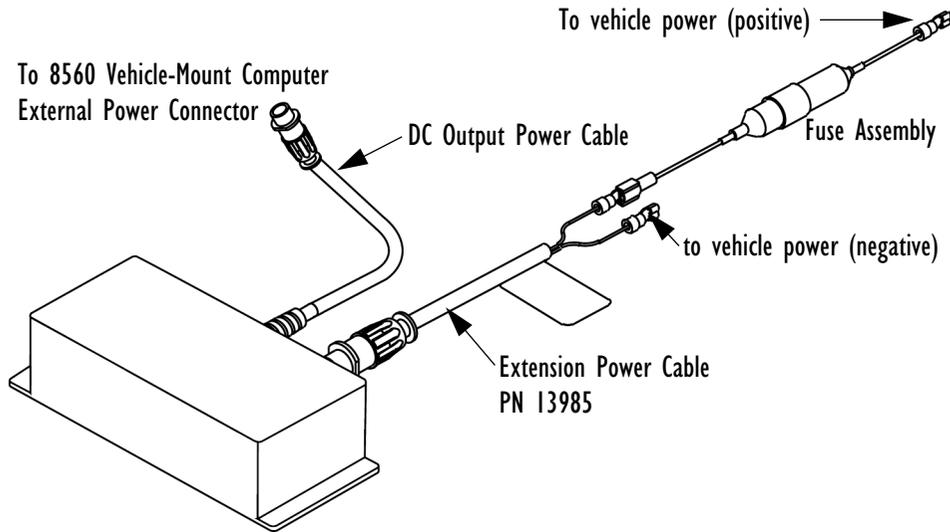


Figure 4.11 The Pre-Regulator



Note: When installing the 8560 on vehicles operating on 24 Volts and above, the diode assembly (supplied with the extension power cable 13985) must be used to reduce the AC ripple produced by the SCR traction motor controller on the vehicle.

To connect the diode, push the male connector on the diode assembly into the female connector on the positive (red) lead of the power cable. If the fuse assembly is already installed, connect the diode assembly to the fuse assembly as described in the previous sentence. Connect the red wire from the diode assembly to a fused power source on the vehicle.

It is recommended that all connections be secured with electrical tape or heat shrink to prevent contaminants from degrading the connection.

4.2.8.3 Installing The Active Transient Filter Power Supply

The Active Transient Filter Power Supply (PN 19893-600) is designed to filter out large volumes of transients and surges. It also provides a power supply.



Note: The -600 must be installed on all 24-48 VDC battery powered trucks.



Figure 4.12 Active Transient Filter Power Supply – 19893-600

The diagram below illustrates the recommended method of connection for this filter.

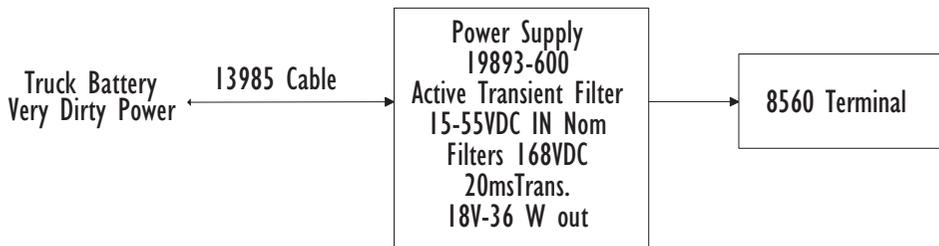


Figure 4.13 Connection Method for Active Transient Filter Power Supply

MAINTENANCE

5

5.1 Maintenance67
5.1.1 Important Safeguards67
5.1.2 Handling Your 8560 Vehicle-Mount Computer67
5.2 Inspection.67
5.3 Cleaning68
5.3.1 Display68
5.3.2 Housings68
5.3.3 Optional Keyboard68

This chapter describes how to maintain, inspect and clean your 8560 Vehicle-Mount Computers. These instructions are intended to identify the cleaners, tools, and actions required by 8560 users to clean the LCD (liquid-crystal display) screen and computer housings.

5.1 Maintenance



5.1.1 Important Safeguards

- To avoid possible injury, this device must be properly secured when in a moving vehicle.
- Keep this device away from magnetic fields.
- Do not place the computer near a television or radio receiver.
- Do not disassemble your 8560 computer—there are no user-serviceable parts inside.

5.1.2 Handling Your 8560 Vehicle-Mount Computer

- Do not use sharp objects, such as regular pens, pencils, tools, etc., on the touch screen as they may damage its surface and impair display visibility, or cause it to be inoperable.
- Do not poke at the cable gasket, or the water seal will be compromised.
- Do not misplace the cable gasket inserts, or the computer seal will be compromised.
- Do not place heavy objects on top of the unit.

5.2 Inspection

At least weekly, or more frequently if the user environment warrants, visually inspect the computer for missing or damaged items. Check for the following:

- PCMCIA cover. damage.
- Missing screws.
- Damaged cables.
- Compromised cable gasket seal.
- Loose or missing registration label (affixed to the base of the 8560).

Report damaged or missing items immediately and repair the computer prior to re-assigning it.

5.3 Cleaning

The 8560 is maintenance-free, except for normal cleaning. At least bi-weekly, or more often if the user environment warrants, clean the 8560 computer as follows.



Important: *Disconnect power and shut off computer prior to cleaning.*

No sharp objects or tools should be used when cleaning.

5.3.1 Display

If the display/touch screen needs to be cleaned, you should use an alcohol-based liquid on a soft lint-free cloth and wipe the display face to remove finger prints, dirt and grime.



Note: *DO NOT attempt to clean the face of the display using a dry cloth or paper products such as paper towels or Kimwipes. These can scratch the screen and permanently degrade readability.*

5.3.2 Housings

Using a soft, lint-free cloth, regularly wipe the dust and dirt from the 8560. If available, you can also use compressed air, but some caution should be observed.



Important: *DO NOT use full strength liquid household detergents, solvents, or other chemicals such as benzine, gasoline, kerosene, thinners or chemical cloths to clean your equipment.*

5.3.3 Optional Keyboard

Spray a mild, all-purpose cleaner *onto a cloth* and gently wipe the surface¹.

¹ Psion Teklogix provides Cleaning, Inspection, and Preventative Maintenance Instructions to aid users of Psion Teklogix products in obtaining optimum performance from those products. The information contained herein is believed to be accurate at the time of release. Psion Teklogix reserves the right to make changes at any time without incurring obligations.

TROUBLESHOOTING

6

6.1 Introduction71
6.2 Preventive Measures71
6.3 Problems72
6.3.1 Display72
6.3.2 Hard Drive72
6.3.3 Optional Keyboard73
6.3.4 PCMCIA73
6.3.5 Power.73
6.3.6 I/O Ports74
6.4 D: Install Partition74
6.5 Software Loading/Installation Procedure75
6.5.1 Computers Using Microsoft Windows 9875
6.5.2 Computers Using Microsoft Windows 2000.76

6.1 Introduction

This chapter provides information on the recognition and correction of problems that you may encounter when operating the 8560 Vehicle-Mount Computer. If problems are encountered that are not identified here or that can't be resolved, please refer to Appendix A: "Support Services And Worldwide Offices" for contact information.

6.2 Preventive Measures

- Check that the computer is connected to a working power source.
- Make sure that the computer is on. Touch the screen to take the computer out of Suspend.
- To ensure that no data are lost, always exit from Windows before turning the computer power off.
- A Microsoft Windows licensed registration number is affixed to the base of each 8560 unit. The My-T-Soft license information is printed on a paper tag that is shipped with each unit. This information is required to reinstall the 8560 operating system and My-T-Soft.

IT IS CRITICAL that you write down the Microsoft Windows registration number and then store it and the My-T-Soft registration tag in a safe place alongside the computer's backup information.

- Backup the directory *D:\Install* in its **entirety, including** the drivers directory, the Win98 or i386 directory and the DOS utilities. In case of hard drive corruption, these files are required to restart your computer. For additional information, see "D: Install Partition" on page 74 and "Software Loading/Installation Procedure" on page 75.
- Create a bootable system disk.
- Turn up the brightness control if the display is dim or off.
- Make sure that the display backlight is set correctly for your needs in the BIOS.
- Check all cable connections for loose or incorrect installation.
- Take out any PCMCIA cards before booting the computer.
- In the unlikely event that an error is detected during the Power-On-Self-Test (POST) after the computer is turned on, the system will display the BIOS Setup entry or a "resume boot" prompt, or will continue to try to boot.

6.3 Problems

6.3.1 Display

No Backlight

- Boot the unit and increase the brightness control.
- Make sure that Suspend is off.

No Video

- Verify that the backlight is on, adjust up.
- Check that power is reaching the unit.
- Verify with a keyboard that the Num Lock LED works.
- Make sure that Suspend is off.

Display Quality Poor

- Clean the screen.
- Adjust the brightness.
- Verify with a keyboard that the Num Lock LED works.

6.3.2 Hard Drive

Boot Failure

- Check that the Boot Sequence is set correctly in the BIOS Setup (see page 40).



Important: *To use the USB floppy boot feature, USB BIOS Legacy Support must be enabled., and the Parallel Port must be disabled in the BIOS Setup.*

File Corruption

- Run CKPRO, SCAN DISK or CHKDSK and then rebuild or reinstall as necessary. If you don't have a keyboard, a DOS virtual keyboard can be activated by touching the upper left corner of the screen when in DOS. Then, if you want to reboot in MS-DOS mode from Windows 95, a screen keyboard will be available to run SCAN DISK or other DOS commands.

Time Or Date Incorrect

- Correct the time and/or date in the Windows program. If the problem persists, the lithium battery may need to be replaced by Psion Teklogix.

Beep Codes

If beep codes are being received, the computer should be serviced by Psion Teklogix.

6.3.3 Optional Keyboard

- If the keyboard has stopped responding, check that the application has not disabled the keyboard.
- Press and hold down any key. If the system beeps, the keyboard is operating properly.

6.3.4 PCMCIA

Windows 98

- Insert a known good PCMCIA card and verify access to the card.
- PCMCIA status can be checked by clicking on the PCMCIA icon in *Start/Settings/Control Panel*. Additionally, the device status can be checked using the device manager in *Start/Settings/Control Panel/System/Device Manager*.

6.3.5 Power

AC Power Source

- Confirm that all power connections are properly plugged in and press the power button to look for any indications of power on.
- Use a known good power supply (18 volts) to determine whether a power source problem exists.
- Push the power button once, then press the Dimmer  button for 10 seconds.
- Inspect the DC power receptacle for a bent or broken pin (if present, the unit must be returned to Psion Teklogix for repair).

DC Power Source

- Inspect the fuse in the DC adaptor plug. If the fuse is blown, replace it with a Littlefuse 5A 250V 312 or equivalent. If fuses are blown repeatedly, the computer or the pre-regulator should be serviced.

6.3.6 I/O Ports

- Verify that the BIOS setup for I/O is correct (see “Typical Resource Allocation For Windows 98” on page 41).
- Make sure that the PCMCIA card and the I/O are not conflicting.

6.4 D: Install Partition

The files on the D: partition can be used to restore a corrupted operating system or C: drive without using any external storage devices. Keep in mind, however, that a keyboard is required.

This procedure will only restore the C: drive to factory software; it will **not** restore data or reload client applications.

- Boot the unit into safe mode by pressing <F8> before Windows boots.
- Select command prompt only.
- Type *d:* to switch to the D drive.
- Type *Format C:* to erase the entire contents of the C drive.
- Once the drive has been formatted, type “*cd win98*” to switch to the Win98 directory.
- Follow Microsoft help to install Microsoft Windows 98.

Once Win98 is installed, the PCI, radio and touch screen drivers will need to be installed. “Software Loading/Installation Procedure” on page 75 describes the steps you must follow to complete this task.

6.5 Software Loading/Installation Procedure



Important: *It is critical that you carry out the instructions listed in the appropriate section below step by step, beginning at step 1.*

6.5.1 Computers Using Microsoft Windows 98

1. Load/Install Network/Ethernet driver

Go to My computer> update drivers> next> next
Browse> Go to D:\driver\network.

2. Load/Install Video Drivers ATI

Go to My computer
Go to D:\driver\Ati select setup

3. Load/Install Sound drivers

4. Load/Install WaveLan drivers

5. Reboot the 8570.

6. Load/Install Touch Screen driver

Run the touch screen install utility located in the drivers directory on the D drive. You must have a keyboard connected to the unit because the mouse will stop functioning during this procedure.

Change the device name from “Device 1” to ‘*Touch Screen*’.

Use “Semtech, ScreenCoder JLT, PS/2 (UPDD)” driver. The PS/2 port is disabled during setup. Finish the setup using the keyboard.

7. Reboot the unit and calibrate the touch screen (see Appendix C: “Touch Screen Calibration” for calibration details).

6.5.2 Computers Using Microsoft Windows 2000

1. Load/Install Network drivers

Go to My computer> Properties> Hardware> device manager

Go to Other device> Ethernet controller> properties> drivers

Update drivers> next> next

Browse to D:\driver\network

2. Load/Install Touch Screen

Run the touch screen install utility located in the drivers directory on the D drive. You must have a keyboard connected to the unit because the mouse will stop functioning during this procedure.

Change the device name from “Device 1” to *Touch Screen*”.

Use “Semtech, ScreenCoder JLT, PS/2 (UPDD)” driver. The PS/2 port is disabled during setup. Finish the setup using the keyboard.

3. Reboot the unit and calibrate the touch screen (see Appendix C: “Touch Screen Calibration” for calibration details).

4. Load/Install WaveLan drivers

SPECIFICATIONS

7

7.1	8560 Hardware Specifications	79
7.1.1	Physical	79
7.1.2	Environmental Characteristics	79
7.1.3	Standard Display	80
7.1.4	Power Requirements	80
7.1.5	Standard Processor And Memory	80
7.2	PC Radio Cards.	80
7.2.1	*Lucent/Agere WaveLAN IEEE 802.11b 2.4GHz DSSS (TRX7431) .80	
7.2.1.1	Regulatory Information – Lucent/Agere WaveLAN PC Card .	81
7.2.2	*Cisco Air350 802.11b DS SS (TRX7441)	82
7.2.2.1	Regulatory Information – Cisco Air350 PC Card	82
7.2.3	Network Interface	83
7.3	Standard Operating System	83
7.4	8560 External Keyboard Option	83
7.4.1	Industrial Ratings	83
7.4.2	Physical	83
7.4.3	Environmental	84
7.4.4	Power.	84
7.4.5	Cable	84
7.4.6	Compatibility.	84
7.4.7	Backlighting	84

7.1 8560 Hardware Specifications

7.1.1 Physical

Enclosure	2-piece precision-milled, powder-coated aluminum.
Dimensions	27.9 cm x 20 cm x 6.3 cm (11 x 7.9 x 2.5 inches)
Weight	3 kg (6.6 lb.)

7.1.2 Environmental Characteristics

The 8560 Vehicle-Mount Computer meets or exceeds the environmental characteristics tested in accordance with applicable sections of NATO-Military Specifications 810, IP64.

Vibration	<i>Non-operating disk:</i> 4.5 g-rms/5-500 Hz, 3 hours XYZ. <i>Operating disk:</i> 0.67 g-rms/5-500 Hz 3 hours XYZ.
Shock	<i>Non-operating disk:</i> 30 g for 11 ms, 3 times XYZ. <i>Operating disk:</i> 30 g for 11 ms, 3 times XYZ.
Dust and Water	Meets IP64 rating referenced in the IEC 529 standard
Operating Temperature	-20°C to 60°C (-4°F to 140°F)
Storage Temperature	-30°C to 75°C (-22°F to 167°F)
Relative Humidity	5% to 96% non-condensing

7.1.3 Standard Display

TFT screen, 26.4 cm (10.4") SVGA.

800x600 pixels/256k colours.

120° viewing angle.

300 NIT brightness, 0-100% dimmable.

High-transparency resistive digitizer with hardened glass.

7.1.4 Power Requirements

DC Power

9-36 VDC

5W standby/20W operating, max 32W.

AC Power

Input Voltage Ranges: 100-127 VAC,

200-240 VAC

Frequency: 47-63 Hz

7.1.5 Standard Processor And Memory

Intel Mobile Pentium 266MMX

Intel Low Power Pentium II 266 MHz
(standard).

128 MB SODIMM

Optional 256 MB upgrade.

(144-PIN SDRAMPC100

512 KB Pipelined-burst SRAM/L2 memory cache.

7.2 PC Radio Cards

7.2.1 *Lucent/Agere WaveLAN IEEE 802.11b 2.4GHz DSSS (TRX7431)

Transmit Power

32 mW

Frequency Range

2.4 GHz - 2.5 GHz

Channels

11 (FCC)

13 (ETSI)

4 (FR)

1 (JP)

2 (SP)

Data Rates

1, 2, 5.5, 11 Mbps

** Refer to "Regulatory Information – TRX7431 WaveLAN/IEEE PC Card 802.11b DS SS" on page 81 for installation and usage information.*

7.2.1.1 Regulatory Information — Lucent/Agere WaveLAN PC Card

Regulatory Information – TRX7431 WaveLAN/IEEE PC Card 802.11b DS SS

The IEEE 802.11 WaveLAN PC Card must be installed and used in strict accordance with the manufacturer's instructions. This device complies with the following radio frequency and safety standards.

Canada – Industry Canada (IC)

This device complies with RSS 210 of Industry Canada.

Europe – EU Declaration of Conformity

This device complies with the specifications listed below, following the provisions of the EMC Directive 89/336/EEC:

- ETS 300-826 General EMC requirements for Radio equipment.
- ETS 300-328 Technical requirements for Radio equipment.

USA – Federal Communications Commission (FCC)

This device complies with Part 15 of FCC Rules. Operation of the devices in a WaveLAN System is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference that may cause undesired operation.

Exposure to Radio Frequency Radiation.

The radiated output power of the IEEE 802.11 WaveLAN PC Card is far below the FCC radio frequency exposure limits. Nevertheless, the WaveLAN PC Card shall be used in such a manner that the potential for human contact during normal operation is minimized. When using this device in combination with WaveLAN Outdoor Antenna products, a certain separation distance between antenna and nearby persons has to be kept to ensure RF exposure compliance. Refer to the Regulatory Statements as identified in the documentation that comes with those products for additional information.

Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy. If not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Lucent Technologies is not responsible for any radio or television interference caused by unauthorized modification of the devices included with this IEEE 802.11 WaveLAN Kit, or the substitution or attachment of connecting cables and equipment other than specified by Lucent Technologies.

The correction of interference caused by such unauthorized modification, substitution or attachment will be the responsibility of the user. For country-specific approvals, please consult "Radio Certification Sheet – Lucent WaveLAN/IEEE PC Card Radio" – part number 80450.

7.2.2 *Cisco Air350 802.11b DS SS (TRX7441)

Transmit Power	1, 5, 20, 30, 50, 100mW
Frequency Range	2.4 GHz - 2.5 GHz
Channels	11 (FCC) 13 (ET) 14 (JP) 2 (SP) 4 (FR)
Data Rates	1, 2, 5.5, 11Mbps

* Refer to "**Regulatory Information – Cisco Air350 PC Card**" beginning on page 82 for installation and usage information. Refer to "**Cisco End User License Agreement**" on **page ix** for details about the end user license agreement.

7.2.2.1 Regulatory Information — Cisco Air350 PC Card

The Cisco Air350 series PC Card must be installed and used in strict accordance with the manufacturer's instructions as described in the user documentation that comes with the product. This device complies with the following radio and frequency safety standards.

Canada – Industry Canada (IC)

This device complies with RSS 210 of Industry Canada.

Europe – EU Declaration of Conformity **0650**

This device complies with the essential requirements of the R&TTE Directive 1999/5/EC with essential test suites as per standards:

- ETS 300 3289 Technical requirements for radio equipment
- ETS 300 826 General EMC requirements for radio equipment

USA – Federal Communications Commission (FCC)

This equipment generates and may radiate radio-frequency energy. If it is not installed in accordance with Cisco installation instruction, it may cause interference with radio and television reception. This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to part 15 of FCC rules. These specifications are designed to provide reasonable protection against such interference in a residential installation. However there is no guarantee that interference will not occur in a particular installation.

You can determine whether your equipment is causing interference by turning it off. If the interference stops, it was probably caused by the Cisco equipment or one of its peripheral devices. If the equipment causes interference to radio or television reception, try to correct the interference by using one or more of the following measures:

- Turn the television or radio antenna until the interference stops.
- Move the equipment to one side or the other of the television or radio.
- Move the equipment farther away from the television or radio.

Modification to this product not authorized by Cisco could void the FCC approval and negate your authority to operate the product.

7.2.3 Network Interface

On-Board Ethernet

10Base-T/100Base-TX (10/100 Mbps) card



Warning: *The USB and ethernet ports are not designed for use with typical end user applications and installations. These ports are designed for maintenance and setup purposes only. They should only be used for temporary service connections required for file transfers, set up, configuration, etc.*

7.3 Standard Operating System

Windows 98 (English).

Windows 2000, XP options available.

Phoenix IBM PC/AT “Plug and Play” compatible BIOS.

7.4 8560 External Keyboard Option

7.4.1 Industrial Ratings

NEMA 4

UL-1950

CE

FCC Class 15, Part B

7.4.2 Physical

Enclosure

ABS-Polycarbonate plastic case

Dimensions

28.9 x 16.0 x 4.7 cm

(11.4 x 6.3 x 1.86 inches)

Key Switch: Material

Industrial silicone rubber

Life

Greater than 10 million cycles

Travel

1.5 mm (0.060 in.)

Actuation Force

130g (5 oz.)

Feedback

Tactile with mechanical snap

Environmental

7.4.3 Environmental

Temperature	-40 to 90°C (-40 to 194°F)
Humidity	80%
Shock	3x11 ms pulses of 50g on each of 3 axes.
Vibration:	
Power Spectral Density	0.04 g/Hz
Frequency Range	20 Hz - 2 kHz
Duration Of Test Per Axis	3 hours
Flammability:	
Printed Circuit Board	94 VO
Silicone Overlay	94 HB
Interface Cable	94 VO

7.4.4 Power

Keyboard	5V@10ma (from CPU port)
HulaPoint	5V@10ma (from mouse conn. port)
Backlight	5V@200ma (from CPU port)

7.4.5 Cable

Length	1.2 m (4 ft.) coiled
Design	“Y” Cable (providing separate keyboard and mouse connections)

7.4.6 Compatibility

Keyboard	PS/2, AT, Windows, and NT
HulaPoint	Microsoft, PS/2, Serial, and Logitech

7.4.7 Backlighting

Four levels of backlighting (including Off).
Low ma green LEDs.
Operates from key on keyboard.

SUPPORT SERVICES AND WORLDWIDE OFFICES

A.1 Support Services

Psion Teklogix provides a complete range of product support services to its customers worldwide. These services include post-installation technical support and product repairs.

A.1.1 Canada and USA: Technical Support and Repair Services

In Canada and the U.S.A. these services can be accessed through the Psion Teklogix Helpdesk. The Helpdesk coordinates repairs, helps you troubleshoot problems over the phone, and arranges for technicians or engineers to come to your site.

Canadian and U.S. customers may receive access to technical support services, ranging from phone support to emergency on-site system support, by calling the toll-free number below, or via our secure web site.



Note: *Customers calling the toll-free number should have their Psion Teklogix customer number or trouble ticket number available.*

Voice: 1 800 387-8898

Fax: 1 905 812-6304

Web Site: <http://service.psionteklogix.com>

A.1.2 International Support

For technical support outside of Canada or the U.S.A., please contact your local Psion Teklogix office. See page A-3 for a listing of worldwide offices.

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A.3 WORLD WIDE WEB

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APPENDIX **B**

THE 8560 KEYBOARD

B.1 Keyboard Features

The 8560 Keyboard (PN 31612) is an external DB9 QWERTY keyboard, designed specifically for mobile computing applications. It is rugged and sealed to resist water, dust, shock and vibration. Designed for in-vehicle or harsh environment use, it is rated Nema 4. For detailed keyboard specifications, please see page 83.

A PS/2 version (PN 31612-001) of the same keyboard is also available. This version is necessary if the keyboard and a scanner are to be used. The PS/2 keyboard requires the keyboard/mouse “Y” cable, PN 31617, which has a DB9 male connector at one end and two PS/2 connectors at the other.



Note: *When the keyboard is attached to the 8560, the touch screen will still operate.*

The keyboard is Windows 98/NT-compatible and has 86 keys, with 101-key functionality. To create a touch-type feel, the 8560 Keyboard uses keyswitches to provide mechanical tactile feedback. There are embedded LED indicators for scroll lock, num lock, and caps lock keys, as well as a 16-key numeric keypad, Windows 98 keys, a Macro key, and a function lock key. The 8560 Keyboard features a three-button integrated HulaPoint pointing device. The pointing device offers a high level of accuracy and a user-friendly interface. The HulaPoint is totally sealed, preventing dirt and other contaminants from causing malfunctions.

This backlit keyboard has four levels of brightness control (including “Off”), making it practical for low-light environments. The backlighting is powered through green LED's and is activated with a single key, identified on the keyboard with a light bulb icon (see Figure B.2 on page B-3).

B.2 Keyboard Connection And Maintenance

To connect your Teklogix 8560 keyboard safely, please follow these instructions:

1. Turn off the power to your computer.
2. Unplug your existing keyboard (if installed).
3. Plug your new Teklogix 8560 keyboard into the same port.
4. Turn on the power to your computer. The lock keys should flash, confirming proper connection.

Your keyboard is ready for use. To clean the keyboard, spray a mild all-purpose cleaner *onto a cloth* and gently wipe the surface.

B.3 Installing The Keyboard

Another feature of the 8560 Keyboard is its four-hole mounting pattern for installation in vehicles. Two keyboard mounts are available: the Quick Release Keyboard Mounting Plate (PN 30876-401), and the 8560/Keyboard Mounting Kit (PN 1000505). Keyboard installation is outlined in *Chapter 4: Installation*.



Figure B.1 8560/Keyboard Dual-Ball And Socket Mounting Kit (PN 1000505)

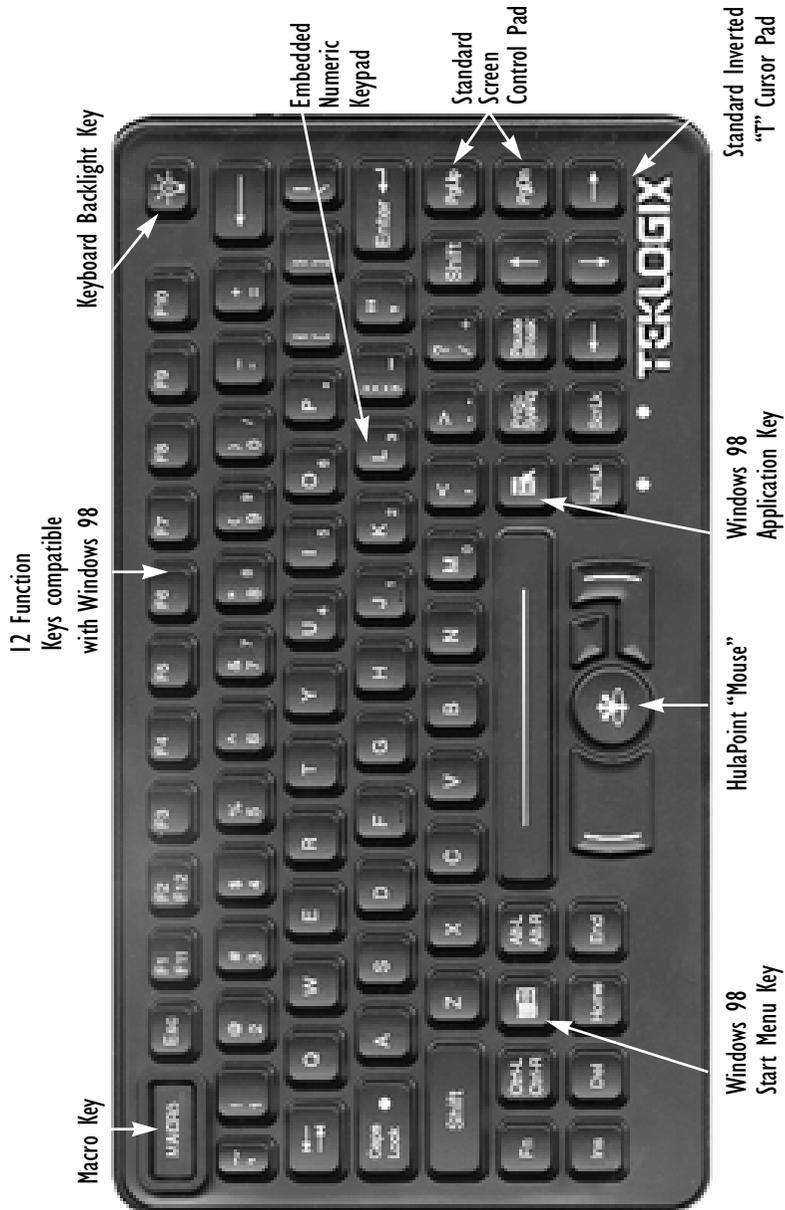


Figure B.2 Keyboard Layout (US English)

B.4 Function Keys

B.4.1 Accessing The Embedded Numeric Keypad Functions



Figure B.3 Numeric Keypad

The embedded numeric keypad consists of 16 keys. The numeric keypad and related functions are accessed by depressing the <NUMLK> toggle key, which activates the numeric keypad. When the <NUMLK> key is on, the LED below is illuminated.

B.4.2 Overview Of Windows 98 Function Keys

Your Teklogix 8560 keyboard has been designed to interface with Microsoft Windows 98 software. Two function keys have been added to the traditional keyboard layout: an <Application> key and a <Start Menu> key. See Figure B.2 on page B-3 for the location of these keys.

B.4.3 Using The 12 Virtual Function Keys Under Windows

The 12 function keys of the Teklogix 8560 Keyboard are directly supported by Windows 98 as “Virtual Keys”. See Figure B.2 on page B-3 for the location of these keys.

B.4.4 Macro Key

The Macro key is programmed to send a <Shift>+<F1> signal when pressed, and the key will light up for 30 seconds. If your application is configured to recognize this signal, it will respond as if this key sequence was entered. See Figure B.2 on page B-3 for the location of this key.

B.4.5 HulaPoint Pointing Device

The HulaPoint is compatible with Microsoft and Logitech two-button pointing devices and will therefore function with the default device drivers in Windows 98 or NT, which are Microsoft or Logitech device drivers.

The device drivers shipped with the HulaPoint are not required for HulaPoint operation. These drivers only enhance some functions of the HulaPoint, and are optional. In most cases where the HulaPoint is not functioning properly, the problem does not lie in the software. There may be software conflicts in the operating environment.

Steps for testing the HulaPoint:

1. Configure a computer system using Windows 98 or NT, connecting any commercial keyboard and a commercial grade Microsoft or Logitech pointing device (mouse).
2. Ensure that there are no other device drivers installed in the operating environment (e.g. Control Panel; system devices). If you are not sure how to verify this, reload the Windows software for a clean system (with only the keyboard and pointing device connected).
3. Verify that the system operates correctly with the above keyboard and pointing device.
4. Shut down the computer, connect the HulaPoint (do not install any drivers), then restart the computer. The HulaPoint should function the same as the commercial-grade Microsoft or Logitech pointing device.
5. Use this system as the basis for installing any additional devices required for the computer.

TOUCH SCREEN CALIBRATION

Normally calibration is necessary only once since calibration data is stored in the Windows registry files. To calibrate the touch screen in Windows:

1. Start by opening the Control Panel (Figure C.1).

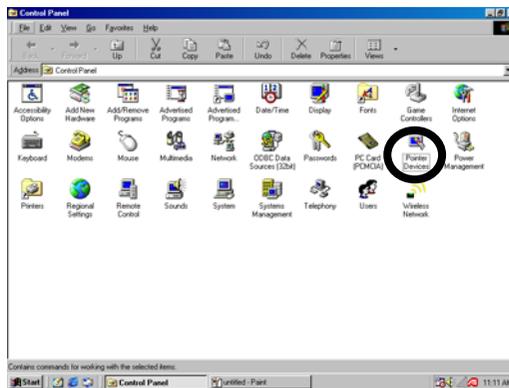


Figure C.1 Control Panel

2. Double-click on 'Pointer Device' icon to begin calibration.
3. Click on the 'Calibration' tab (Figure C.2).

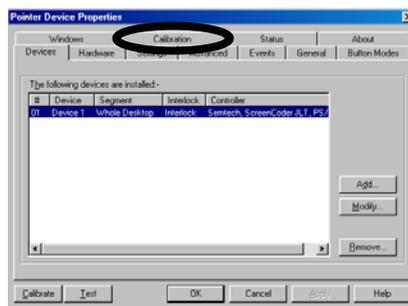


Figure C.2 Touch Screen Calibration

4. To change the number of calibration points from the default of 5, click on the right or left arrows next to the 'Calibration points' option in the screen below (Figure C.3).
5. To adjust calibration timeout – the number of seconds that can elapse without the stylus touching the screen before calibration is cancelled – click on the right or left arrow next to the 'Timeout' option on this screen (Figure C.3).

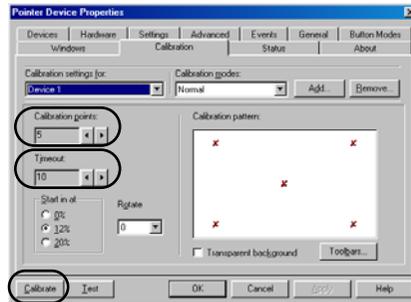


Figure C.3 Calibration Screen

6. To begin calibration, click on the 'Calibrate' button (Figure C.3).
7. Use your stylus to touch the centre of each cross (calibration point) as it appears on the screen (Figure C.4).

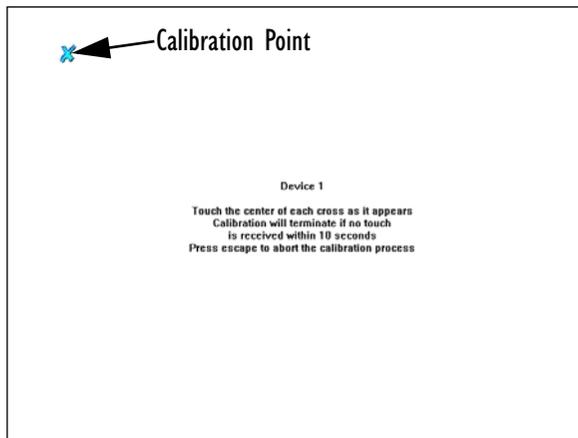


Figure C.4 Calibration Points

Optional Touch Screen Setting Adjustments

- The options under the 'Settings' tab allow you to customize how your stylus behaves on the touch screen. The time is measured in increments of 55ms for 'Click Time', 'Tap Time' and 'Lift Off Time'.

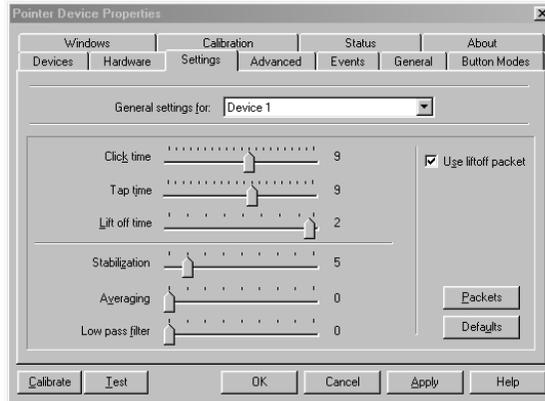


Figure C.5 Settings

- The 'Windows' tab (Figure C.6) provides options to adjust the stylus double-click – the 'Time' between clicks and the acceptable distance in 'Height' and 'Width' from the item you want to double-click on. Settings can be tested on the 'Single Click' and 'Double Click' icons.

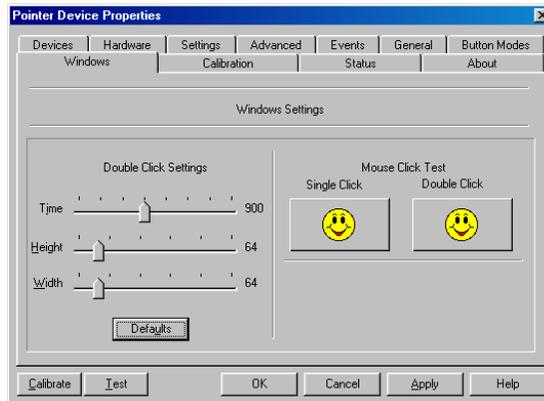


Figure C.6 Double-Click

- To make certain that your touch screen is reading the movement of the stylus accurately, click on the ‘Test’ button at the bottom of the screen (Figure C.7).

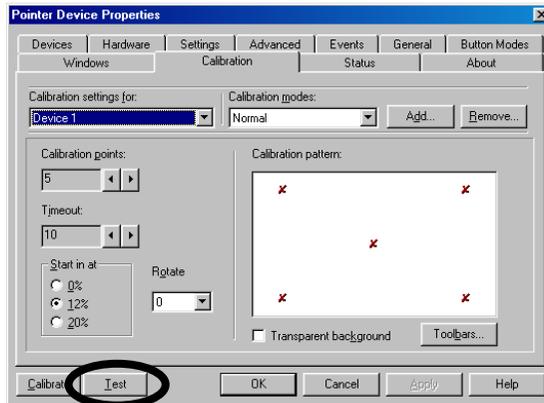


Figure C.7 Touch Screen Test

- Run your stylus up and down the ‘Test’ screen (Figure C.8) in a continuous line, approximating the pattern in the sample test screen below. Do not lift the stylus from the screen. If the continuous line you draw does not follow the stylus, try adding additional calibration points to your calibration screen (see Figure C.3 on page C-2), and then run the ‘Test’ screen again. If there are gaps in the continuous line as in the sample below, your screen may be damaged.

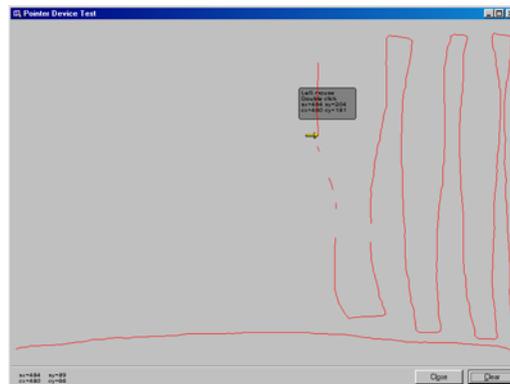


Figure C.8 Test Screen

INDEX

A

- accessories 8, 37
 - peripheral 8
- AC power
 - source 73
 - supply 61
- Active Transient Filter Power Supply 63
- anschluß an antennennanlagen *x*
- antennas 10, 15, 39
 - external 59
 - safety *x*
- audio type 14

B

- backing up the computer 42
- backlight
 - dimmer 28
 - troubleshooting 72
- backlighting 84
- beep codes 73
 - troubleshooting 73
- BIOS firmware 40
- boot
 - device 15
 - failure 72
- bootable floppy drive 38
- bracket, assembling 53
- buttons
 - dimmer 17, 28
 - power 17, 34

C

- cable gasket 32
- cable restraint 20
- cables 84
 - connecting to 8560 32
 - installing in vehicle 59

- keyboard/mouse 15
- multimedia 15
- cache 14
- calendar 14
- calibration
 - optional touch screen adjustments 3
 - testing 4
- C drive, restoring 74
- CD ROM kit 15, 38
- chipset 14
- Cisco 802.11 b DS SS 2.4GHz
 - licensing agreement *ix*
 - parameters 82
 - specs 82
- cleaning
 - display 68
 - housings 68
 - keyboard 68, *B-2*
 - the computer 68
- clock 14
- computer seal 32
- COM1/COM2 34
- COM1 and COM2 ports 20
- connecting
 - accessories 23
 - outdoor antenna safety *x*
- Control Panel (Windows®) *C-1*
- controls
 - dimmer (brightness control) 28
 - power 34
- cradle
 - attaching to the cradle mounting plate 55
 - mounting plate (figure) 55
 - mounting plate, installing 54

D

- DC power source 74

- devices, resource allocation (IRQs) 41
- digitizer 14
- dimmer buttons 17, 28
 - location 6
- D Install Partition 74
- diskette drive *see hard disk drive*
- display 14, 16, 68, 72
 - backlight 72
 - cleaning 68
 - maintenance 68
 - poor quality 72
 - specifications 80
 - touch screen 28
 - troubleshooting 72
- DMA's 42
- dome covers, plastic and metal 59
- DOS virtual keyboard 72
- driver, installing 75
- driver, loading 75

E

- electrical vehicles 61
- environmental
 - characteristics 79
 - specifications 79
- equipment inspection 67
- ethernet 34
 - adaptor card 83
 - port 20, 34
- external
 - antennas 59
 - I/O ports 14
 - keyboard 37
- external keyboard, specifications 83

F

- features
 - display controller 28
 - ethernet 34
 - front of the 8560 16, 17
 - optional 15
 - right side of the 8560 18
 - standard 14
 - 8560 computer overview 4

figures

- cradle mounting plate 55
- front of the 8560 16, 17
- mounting bracket P/N 31658 52
- ports 7
- power/dimmer buttons 6
- pre-regulator power cable 62
- 8560/Keyboard Mounting Kit (P/N 31624-001) 53
- 8560 Freezer/Extreme Temperature unit 6
- 8560 front (touch screen) 6
- file corruption 72
- Freezer/Extreme Temperature unit 6
- front of the computer 16
- function keys B-4
 - virtual B-4
 - Windows® 98 B-4

G

- gasket
 - seal 32
- graphic controller 14

H

- handling
 - 8560 Vehicle-Mount Computer 22, 51, 67
- hard disk drive 14, 27, 72
- hardware specifications 79
- helpdesk *iii, A-1*
- housings, cleaning 68
- HulaPoint pointing device B-5

I

- I/O ports 74
- IEEE 802.11 2.4 DSSS GHz radio 80
- industrial ratings 83
- inspection 67
- install
 - driver 75
 - partition D 74
 - software 75

- installation
 - Active Transient Filter Power Supply
 - 63
 - connecting cables to 8560 32
 - cradle mounting plate 54
 - external antennas 59
 - external keyboard 56, B-2
 - keyboard quick-release bracket 56
 - non-vehicle 61
 - pre-regulator power cable (vehicles) 61
 - quick-release bracket 53
 - software 39
 - Transient Suppressor 62
 - vehicle 50–62
 - 8560 cables to devices 59
 - Install Partition, D 74
 - interface, network 83
 - IRQs 41
 - item checklist 13
- K**
- keyboard 15, 68, 83, B-1–B-5
 - cleaning 68, B-2
 - connection and maintenance B-2
 - external 37
 - installing 56
 - features B-1
 - installation B-2
 - layout B-3
 - mounting kit B-2
 - onscreen 14, 29
 - option 83
 - pointing device B-5
 - quick-release bracket 56
 - troubleshooting 73
 - virtual, for DOS 72
 - keyboard/mouse
 - port 35
 - keyboard and mouse
 - connector 21
 - keypad, numeric B-4
- L**
- load
 - driver 75
 - software 75
 - Lucent/Agere WaveLan
 - PC card radio (TRX7431) 80
 - PC card regulatory information 81
- M**
- Macro key B-5
 - maintenance 65, 65–68
 - cleaning 68
 - inspection 67
 - memory 27, 80
 - cache 14
 - DRAM 27
 - RAM 14
 - mounting
 - accessories 47
 - bracket
 - attaching 51
 - figure (P/N 31658) 52
 - provisions 47
 - holes 21
 - options 9, 15, 39, 48
 - mouse 37
 - onscreen Touch Right 30
 - multimedia
 - cable 38
 - port 21, 35
 - My-T-Soft
 - on-screen keyboard 14, 29
 - setup menu 30
 - software 29
- N**
- network
 - interface 83
 - non-vehicle installation 61
 - numeric keypad functions B-4
 - accessing B-4
- O**
- offices list *iii*, A-3
 - on-screen keyboard 14, 29

- My-T-Soft 29
- on-screen mouse
 - Touch Right 30
- operating
 - information 25
 - system 83
 - systems supported 14, 15
- operating system, restoring 74
- optional
 - features and accessories 15
 - keyboard 68, 73

P

- parts and controls of the 8560 16
- PC cards *see* PCMCIA
- PCMCIA 73
 - compartment types 14
 - PC card slots 19, 36
 - radio card 80
 - troubleshooting 73
- pedestal mounts 9, 50
- peripheral accessories 8
- pointing device B-5
- ports 18, 31
 - location (figure) 7
 - right side features 18
 - serial 34
 - troubleshooting I/O 74
- power 33, 73, 84
 - adaptor, using 22
 - button 17, 34
 - button (figure) 6
 - cable restraint 20
 - connector 20
 - highlights 14
 - options 10, 15, 60
 - pre-regulator 62
 - requirements 80
 - specifications 80
 - troubleshooting 73
- powering up/down 23
- PowerScan scanners 38
- precautions handling the 8560 22
- pre-regulator, installing 61
- pre-regulator power cable

- figure 62
- installing 61, 63
- preventive measures, troubleshooting 71
- printer 37
- problems
 - no backlight 72
 - no video 72
 - time or date incorrect 73
- processor
 - description 27
 - specifications 80
 - type 14
 - type (upgrade) 15
- product features 4

Q

- quick-release bracket
 - assembling 53
 - installing 54
 - types 9

R

- radio 15
 - TRX7431 80
 - TRX7441 802.11b DS 82
- RAM 27, 80
- resource allocation
 - IRQs 41, 42
 - Windows® 98 41
- restoring operating system 74
- RS-232
 - devices 14

S

- safeguards 22, 50, 67
- safety
 - antenna *x*
 - enclosure *x*
 - environment *x*
 - instructions *x*
 - summary *viii*
- Scan Disk 72
- scanner

- list 38
- type 15
- SDRAM 80
- security mount kits
 - installing
 - dual ball socket security (PN 1000398) 56
 - QR Security (PN 1000304) 58
 - options 48
- serial port 34
- service information *iii, A-1*
- side buttons 17
- software
 - programs 14
- software, installing 75
- software, loading 75
- sound features 35
- specifications 77–81
 - environmental 79
 - keyboard 83
 - physical 79, 83
 - power requirements 80
 - standard
 - display 80
 - operating system 83
 - standard temperature 8560 79
- standard
 - display 80
 - features 14
 - operating system 83
 - processor and memory 80
- Standard Temperature 8560 79
- support services *iii, A-1*
- switches
 - dimmer 17, 28
 - power 17, 34
- system operation 83

T

- text conventions 4
- TFT monitor 28
- Touch Right onscreen mouse 30
- touch screen 14, 16, 29
 - calibration *C-1–C-4*
 - display 28

- Transient Filter Power Supply 63
- Transient Suppressor 62
- transient suppressor 62
- troubleshooting 69
 - backlight 72
 - beep codes 73
 - boot failure 72
 - file corruption 72
 - I/O ports 74
 - keyboard 73
 - PCMCIA 73
 - power 73
 - time/date incorrect 73
 - video 72
- TRX7431 WaveLan radio 80
- TRX7441 802.11b DS radio
 - parameters 82
 - specs 82

U

- upper memory 42
- USB
 - floppy drive 38
 - ports 14, 21, 35

V

- vehicle installation 47, 50–62
 - cables 59
 - cradle mounting plate 54
 - pre-regulator power cable 61, 63
 - quick-release bracket 54
- vehicle mounting 45
- vehicles, electrical 61
- video troubleshooting 72
- virtual function keys *B-4*

W

- warranty *iii*
- website address *A-4*
- Windows® 98 14, 73
 - function keys *B-4*
 - resource allocation 41
- worldwide offices *iii, A-3*

Index

- 802.11b DS, specifications for 82
- 8560 back
 - mounting holes 52
 - ports 7
- 8560 front (touch screen figure) 6
- 8560 power/dimmer buttons (figure) 6
- 8560 Vehicle-Mount Computer
 - standard temperature 79
- 8560 with keyboard mounting brackets 49